

NONDISCRIMINATION POLICY

University of Maryland Upper Chesapeake Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. University of Maryland Upper Chesapeake Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

University of Maryland Upper Chesapeake Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these Services, ask any member of your care team, or contact Guest Services at 443-643-1000.

If you believe that University of Maryland Upper Chesapeake Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Debra Bittle, Director of Risk Management & Compliance, 520 Upper Chesapeake Dr., Suite 305, Bel Air, MD 21014, 443-643-3100, TDD 443-843-5501, dbittle@uchs.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Debra Bittle is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 443-643-1000, TDD 443-843-5501.

注意：如果使用繁體中文，可以免費獲得語言援助服務。請致電 443-643-1000, TDD 443-843-5501

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 443-643-1000, TDD 443-843-5501 번으로 전화해 주십시오.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 443-643-1000, TDD 443-843-5501.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 443-643-1000, ATS 443-843-5501.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 443-643-1000, TDD 443-843-5501.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 443-643-1000, телетайп: 443-843-5501.

ትኩረት:- አማርኛ ተናጋሪ ከሆኑ በነፃ የቋንቋ እርዳታ ያገኛሉ።:አባከዎ 443-643-1000 ላይ ይደውሉ።።
TTY 443-843-5501.

Dè dè nià ke dyéde gbo: Ọ jù ké n̄ [Bàsòò-wùdù-po-nyò] jù ní, níí, à wuḍu kà kò dọ po-poò b̄èin n̄ gbo kpáa. Dá 443-643-1000, TTY 443-843-5501.

Ntị: Ọ bụrụ na asụ Ibo, asụsụ aka ọasụ n'efu, defu, aka. Call 443-643-1000, TTY 443-843-5501.

AKIYESI: Bi o ba nsọ Yoruba, akanṣe iṣẹ iranlọwọ ede, niọfẹ, wa fun ọ. Pe 443-643-1000, TTY 443-843-5501.

توجہ: اگر آپ کی زبان اردو ہے تو آپ کو زبان میں مدد کی خدمات مفت میں دستیاب ہیں۔
پر کال کریں۔ 443-643-1000, 443-843-5501 TTY

توجہ: اگر بہ زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 443-643-1000 (TTY 443-843-5501) تماس بگیرید.

ATANSYON: Si w pale kreyòl ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 443-643-1000, TDD 443-843-5501.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 443-643-1000, TDD 443-843-5501.