

FY 2023 – FY 2025 Strategic Plan

Vision: We build upon our tradition of excellence in patient care and innovation, to be a national leader in the transformation of health care.

Mission: To purposefully advance the shared principles that are foundational to our work: Compassionate/High-Quality Care, Commitment to Community, Health Care Transformation, Discovery-Based Medicine. **Values**: Compassion. Discovery, Excellence, Diversity, Integrity

| UMMS Strategic Framework | Strategic Objective(s) |
|--------------------------|--|
| Safety & Quality | Continue our journey toward high reliability by integrating within the new UMMS High Reliability Organization (HRO) model. |
| Access to Care | Enhance access to improved, sustainable and high value care by utilizing transformative strategies across the care continuum. |
| | In collaboration with community partners, utilize social determinants of health data to guide decision-making; addressing the health of our communities to reduce inequities. |
| Engagement | Improve the health and wellness of our communities by optimizing the patient experience across all care settings, including leveraging digital health resources. |
| Workforce & Culture | As an anchor institution, cultivate a strong, engaged workforce through retention and recruitment strategies – becoming an employer of choice. |
| Academic Health | Support and advance efforts to strengthen the presence and connection with the University of Maryland Medical Center, the University of Maryland School of Medicine and the University of Maryland, Baltimore; with the goal to further UMMS as an academic health system. |
| System Integration | Be active participants in the advancement of UMMS system integration strategies at UM SRH, including: engagement, decision making and strategy execution. |



Consistent with our UM SRH Service Delivery Plan, evaluate and validate our new models of care; while pursuing the development of a new regional medical center.