

FY 2023 – FY 2025 Strategic Plan

Vision: We build upon our tradition of excellence in patient care and innovation, to be a national leader in the transformation of health care.

Mission: To purposefully advance the shared principles that are foundational to our work: Compassionate/High-Quality Care, Commitment to Community, Health Care Transformation, Discovery-Based Medicine. **Values**: Compassion. Discovery, Excellence, Diversity, Integrity

UMMS Strategic Framework	Strategic Objective(s)
Safety & Quality	Continue our journey toward high reliability by integrating within the new UMMS High Reliability Organization (HRO) model.
Access to Care	Enhance access to improved, sustainable and high value care by utilizing transformative strategies across the care continuum.
	In collaboration with community partners, utilize social determinants of health data to guide decision-making; addressing the health of our communities to reduce inequities.
Engagement	Improve the health and wellness of our communities by optimizing the patient experience across all care settings, including leveraging digital health resources.
Workforce & Culture	As an anchor institution, cultivate a strong, engaged workforce through retention and recruitment strategies – becoming an employer of choice.
Academic Health	Support and advance efforts to strengthen the presence and connection with the University of Maryland Medical Center, the University of Maryland School of Medicine and the University of Maryland, Baltimore; with the goal to further UMMS as an academic health system.
System Integration	Be active participants in the advancement of UMMS system integration strategies at UM SRH, including: engagement, decision making and strategy execution.



Consistent with our UM SRH Service Delivery Plan, evaluate and validate our new models of care; while pursuing the development of a new regional medical center.