A Message from our
CHIEF MEDICAL OFFICER

Dear Midtown Clinician,

As we approach the holiday season, I want to give thanks for all your commitment to providing high quality, seamless care for our patients at Midtown. As you are aware, we are in a time of transition with Alison Brown serving as interim President at downtown campus while remaining President of UMMC Midtown.

Alison will remain actively engaged at Midtown and I will serve as interim site director. We ask for your continued support as we maintain the trajectory of improvements here at Midtown and certainly do not want to lose any momentum. We continue to focus on improving patient experience, patient safety, access to care and throughput.

Here are some initiatives we are doing to enhance the patient experience:

- "Get to know me" boards in each patient room noting personal interests of the patient - great way to initiate conversation
- Bedside shift report- nurses involving the patient in their hand off reports
- Adopt a unit- executive leaders assigned to 1 unit to round on patients weekly
- Patient experience team member visiting all transfer patients
- Quiet hours program- encouraging quiet hours on the units
- Dyads- lead physician and nurse will review unit-specific patient satisfaction scores and identify target areas

Please join us in putting the patient experience front and center. New ideas and all suggestions are welcome.

Thanks for all that you do.

Janine Good, MD

Quality and Safety
Happy Holidays!

Join us at the annual Midtown Campus Employee Holiday Party on Friday, December 13, 2019 from 12 - 2 pm in the main lobby.

Thank you for the exceptional care you provide everyday. May the joy of this season be with you as we embark on a New Year.

We all want what's best for our patients. We come here to improve health, not create adverse outcomes.

The first step to preventing those adverse outcomes is to ensure we are not bringing pathogens to our patients via dirty hands and/or equipment.

Announcements and Reminders

University of Maryland Medical Center Midtown Campus has received a letter B grade from The Leapfrog Hospital Safety Grading scale! We have shown significant improvement over the years. We are only 0.014 points away from receiving a letter A.

Welcome to our new physicians and midwives from UCARE Women's Health at Edmondson Village. OB/GYN services are available on the Midtown Campus in the Medical Specialty Suite beginning December 17.

Quarterly Medical Staff Meeting on December 17

Electronic Prescribing for Controlled Substances

- Starting December 10, 2019, UMMC Midtown clinicians have the option of electronically prescribing controlled substances in the inpatient and ambulatory setting.
- All controlled substance prescriptions will be completed in Portfolio electronically, similar to non-controlled substances.
- Please contact Clinical Informatics for any questions (410-328-4387, Option 3)

Epic Tips and Tools
You hover to discover and read the comment that the patient says neither the Penicillin nor the Sulfa allergy listed is true.

You check into the details and you are convinced that the patient is right.

You CAN remove those incorrect allergy listings.

Click on the word “Allergies” on StoryBoard and this screen opens:

Double click on the antibiotic allergy that you want to remove and this screen opens:

Click “X Delete” and the erroneous allergy magically disappears!

Erroneous Allergies

You see from the patient’s StoryBoard that 2 allergies are listed. You hover to discover and read the comment that the patient says neither the Penicillin nor the Sulfa allergy listed is true. You check into the details and you are convinced that the patient is right. You CAN remove those incorrect allergy listings.

1. Click on the word “Allergies” on StoryBoard.
2. Double click on the antibiotic allergy that you want to remove.
3. Click “X Delete” and the erroneous allergy magically disappears!

Newly Practicing Physicians

Welcoming new physicians who have joined the University of Maryland Medical Center Midtown Campus August - October 2019
Christine Ayoola, MD
Assistant Professor of Anesthesiology
Special Interests: Anesthesiology
Residency: University of Maryland Medical Center
Medical Degree: University of Maryland School of Medicine
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Suresh Basnet, MD
Assistant Professor of Medicine
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Residency: Albert Einstein College of Medicine at Yeshiva University
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Assistant Professor of Medicine
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Fellowship: National Capital Consortium at Walter Reed National Military Medical Center
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Miranda Broadney, MD
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Alexander Jenson, MD
Instructor

Specialty: Emergency Medicine
Residency: Johns Hopkins Hospital
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Maurice Jeter, MD
Associate Professor of Obstetrics, Gynecology, and Reproductive Sciences

Specialty: Psychiatry
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Harry Johnson Jr, MD
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