One of the fastest growing counties in Maryland, Charles County is a charming community steeped in culture and history — and University of Maryland Charles Regional Medical Center (UM CRMC) is in the heart of it all. Generations of families have been born in this community hospital and continue to trust the staff with their health and safety. UM Charles Regional has provided excellence in acute health care and preventive services in Charles County and the surrounding communities for more than 80 years.

**MAJOR CENTERS AND SERVICES**

In 2017, to keep pace with rapid changes in medical care and technology, University of Maryland Charles Regional Medical Center (UM CRMC) opened the Medical Pavilion in North La Plata, offering outpatient services for sports and orthopedic rehabilitation, an imaging center, and primary care.

A highly skilled team of surgeons provides the very best surgical and post-surgical care. The surgical services suite includes an endoscopy suite, four operating rooms, and two more rooms equipped for minor procedures.

In partnership with UM Charles Regional Medical Group, UM CRMC offers a women’s health practice in Waldorf and La Plata, a primary care practice in La Plata, surgical care practices in Waldorf and La Plata, a diabetes and endocrinology practice in Waldorf and a new gastroenterology practice in La Plata and Waldorf.

The Center for Wound Healing offers highly specialized treatments for chronic wounds, including negative-pressure wound therapy, bio-engineered tissue, biosynthetic dressings, growth factor therapies, and hyperbaric oxygen therapy.

UM Charles Regional is designated as a Primary Stroke Center by the Maryland Institute for Emergency Medical Services Systems and offers a support group for survivors of stroke or traumatic brain injury and their caregivers.

UM Charles Regional Medical Center is pleased to provide its patients with the Meds to Beds program, a safe and convenient way to obtain new medications before a patient leaves the hospital. Through this program a local pharmacy can deliver prescribed medications right to a patient’s hospital room before they are discharged.

**QUICK NUMBERS**

- 98 Licensed Beds
- 909 Employees
- 373 Medical Staff

**FISCAL 2019 FIGURES**

- 6,049 Admissions
- 51,592 Emergency Department Visits
- 3,227 Outpatient Surgeries
- 1,627 Inpatient Surgeries
- 712 Births
UM Charles Regional introduced the Mobile Integrated Health (MIH) Care Team in summer 2017, through a unique collaboration with Charles County Department of Emergency Medical Services and Charles County Department of Health. As a result of this team approach, MIH brings outreach services to those most in need of access to the right level of health care provider at the right time.

In partnership with Qler Solutions, UM Charles Regional began offering telemedicine services in fall 2017, with board-certified psychiatrists providing behavioral health care 24 hours a day, 365 days a year to patients. In the hospital’s Emergency Department, tele-medicine allows services expanded access to care, reduced wait time for specialist care, and accelerated treatment for patients.

UM Charles Regional also offers state-of-the-art care for patients admitted with serious infections through the Infectious Disease Telemedicine program. Utilizing infectious disease specialists at the University of Maryland Medical Center, work with experienced medical and surgical staff to provide expert consultation and highest quality of care.

The Center for Diabetes Education at UM Charles Regional Medical Center celebrated its third anniversary in fall 2019. Accredited by the American Association of Diabetes Educators, the center provides individual and group classes lead by a certified diabetes educator for adults with type 1, type 2, and gestational diabetes. Services include insulin instruction, blood sugar meter training, nutrition education and instruction, and injectable training.

**Major Centers and Services (cont.)**

**AWARDS**

- UM CRMC received an “A” rating for patient safety from The Leapfrog Group, a national nonprofit committed to improving health care quality and safety. The designation recognizes UM CRMC’s efforts in protecting patients from harm and meeting the highest safety standards in the United States. Only 32% of acute care hospitals in the U.S. achieved an ‘A’ grade.

- The American Heart Association/American Stroke Association awarded UM CRMC the Get With The Guidelines-Stroke Gold Plus Quality Achievement Award for their commitment to ensuring stroke patients receive the most appropriate treatment according to nationally recognized guidelines. UM CRMC also received the Association’s Target: Stroke Elite Honor Roll award for meeting quality measures.

- UM CRMC received the Workplace Excellence Seal of Approval, Health & Wellness Seal of Approval, and EcoLeadership awards from the Alliance for Workplace Excellence. The EcoLeadership award recognizes those who demonstrate visionary leadership and an outstanding commitment to environmentally sustainable workplaces. Winners of the Workplace Excellence award show notable service to overall workplace quality. Health & Wellness award winners demonstrate standout service to employee health and wellness.

- The UM Charles Regional Center for Wound Healing received the Robert A. Warriner III, MD, Center of Excellence award for the fifth consecutive year. To achieve this honor the Center received more than 92 percent patient satisfaction ratings and healing rates of at least 91 percent. The center also received the Center of Distinction award for the sixth successive year.

**Community Milestones**

UM Charles Regional is a founding member of Partnerships for a Healthier Charles County, which serves as a forum for collaboration and information sharing between county agencies and services.

UM CRMC completed a comprehensive Community Health Needs Assessment in June 2018. The assessment identified the top health needs of Charles County residents, and will serve as a benchmark for community health improvement initiatives over the next three years.

With a mission to enhance the Medical Center’s resources so it may continue to provide excellent health care to the entire community, the Charles Regional Medical Center Foundation takes the lead in fundraising to help carry out the hospital’s vision for a stronger future. Through a strong tradition of special events and charitable gift planning, the Foundation is preparing UM Charles Regional to meet the health care needs of those who work and live in our community.