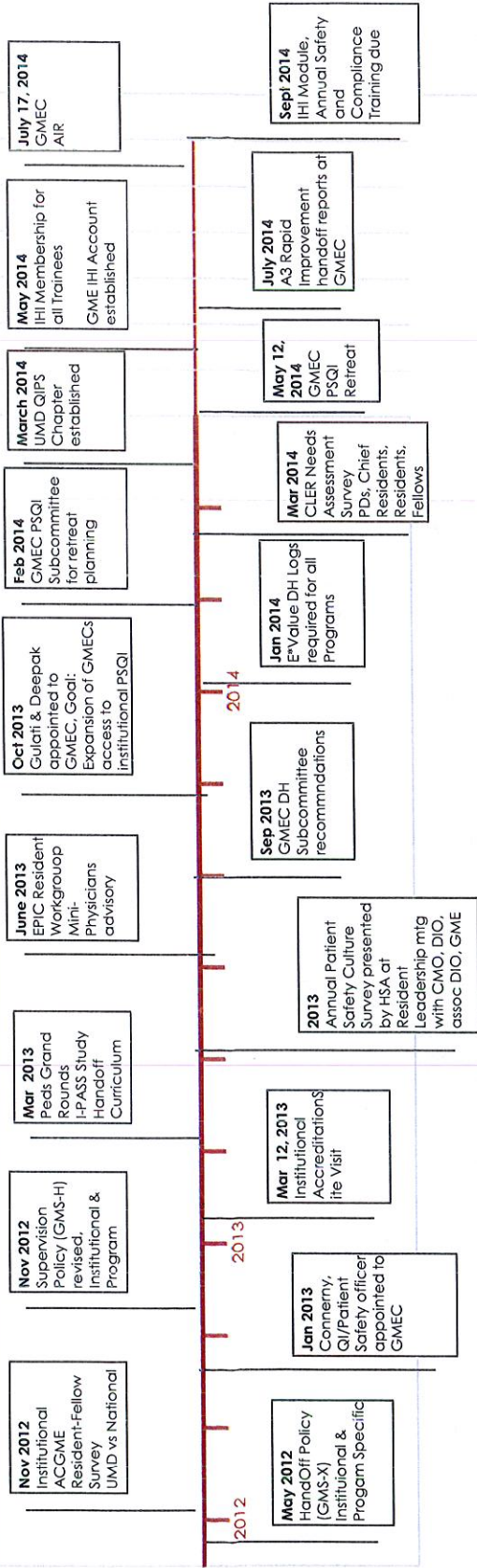


UMMC GMEC CLER Prep 2012 - present



- **Other Items:**
- Resident/Fellow Resources if you have a Complaint -- Quarterly GME email
- NAS & CLER updates presented at GME
- ACGME webinars for PDs
- GMEC New Resident Orientation – Duty Hours, Sleep Education, Supervision levels for procedures/procedure Privileges in E*Value, PSQI added June 2014
- Membership on Institutional Committees--Residents & Fellows Residents/Fellows appointed in SOM as assistant clinical instructors
- Other performance improvement activities(think broadly)— central line training, simulation, med rec, LABSI CAUTI, LOS, VAP, DVT prophylaxis, preventing falls, time-outs, M&M, QOC, RCA

ATTACHMENT B



CLER Site Visit

December 2 – 4, 2014

*Mary Njoku, MD
DIO, Chair of GMEC*

Clinical Learning Environment Review

CLER

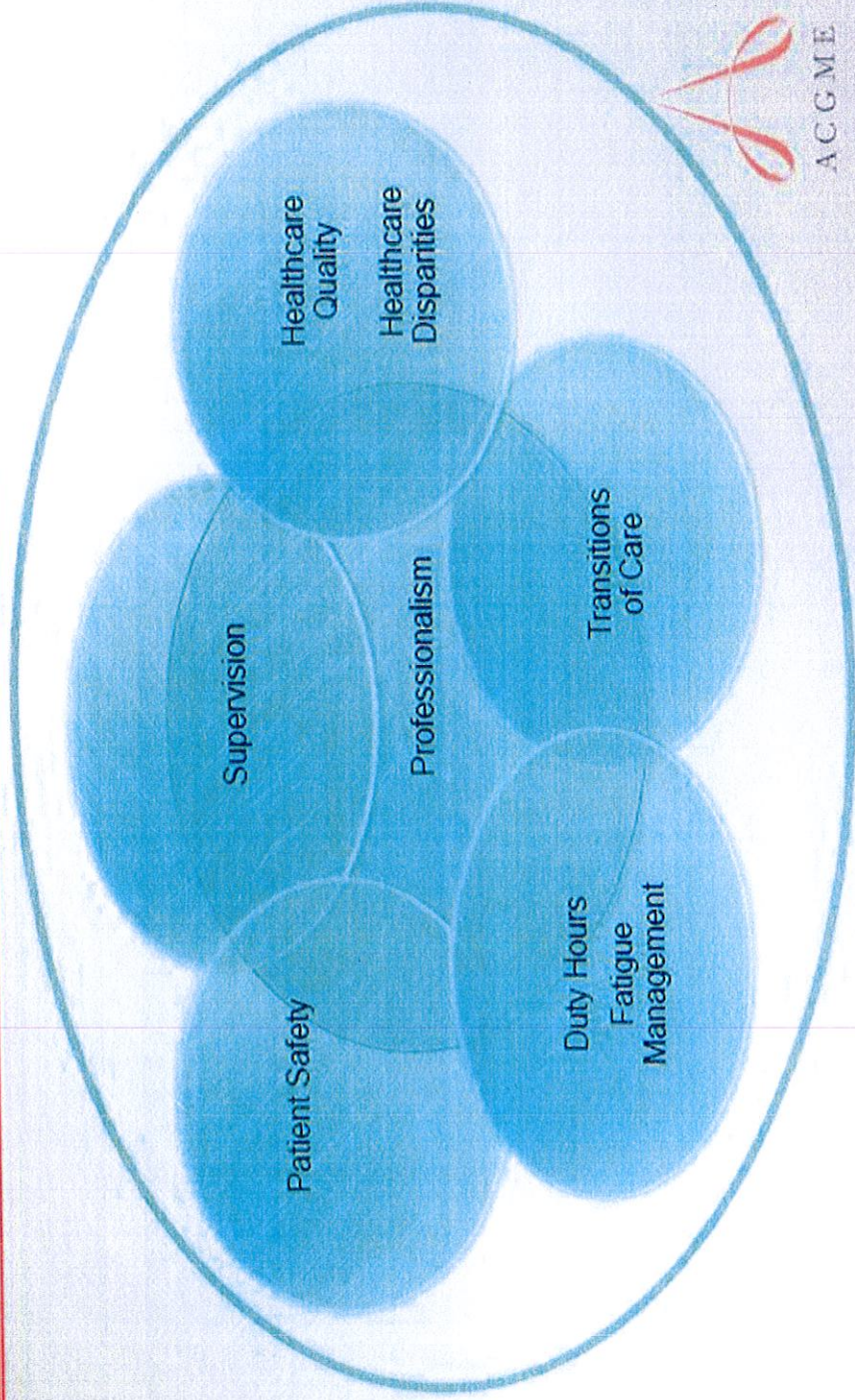
- Part of the Next Accreditation System (NAS) of the Accreditation Council for Graduate Medical Education (ACGME)
- Required of the accreditation process
- Observational *and* formative
- Emphasizes the responsibility of the SI for the quality and safety of the environment for learning and patient care

CLER

Focus

- ACGME-accredited
 - US Teaching Hospitals
 - Medical Centers
 - Health Systems
 - Other affiliated clinical settings

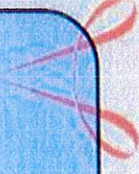
CLER Focus Areas



CLER Program

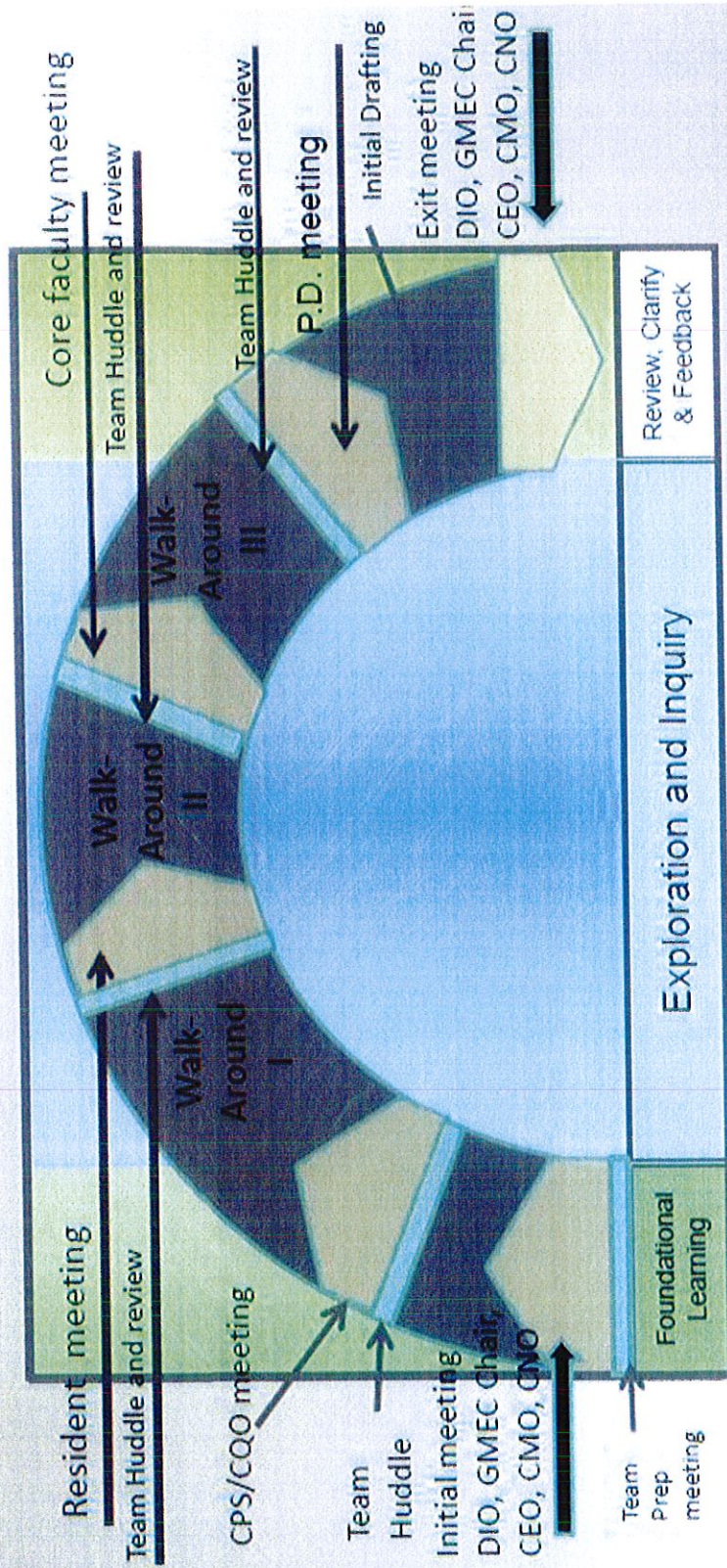
5 key questions for each site visit

- Who and what form the hospital/medical center's infrastructure designed to address the six focus areas?
- How integrated is the GME leadership and faculty in hospital/medical center efforts across the six focus areas?
- How engaged are the **residents and fellows**?
- How does the hospital/medical center determine the success of its efforts to integrate GME into the six focus areas?
- What are the areas the hospital/medical center has identified for improvement?



ACGME

SCHEMATIC OF FLOW OF CLER SITE VISIT



Three phases of Visit

Note: each walk around with resident host/escort, opportunity for nursing staff and patient contact. Also as yet not certain on role of a governance interview.

CLER Protocol

- Pre-visit Background Materials
 - Organizational Charts
 - Policies
 - Supervision, Duty Hours, Hand Offs
 - Organizational Strategy/Protocols
 - Patient Safety, Quality, Committee Rosters
 - GMEC (DIO) annual report to Governing Body
- Scheduled Group Meetings
 - ARS sessions
- Walking Rounds
 - Trainees engagement with interdisciplinary team
 - Hand Offs
 - Environment of Care

CLER

Scheduled Group Meetings

December 2 – 4, 2014	
Senior Leadership	CEO, DIO/GMEC Chair, CMO, CNO, Resident member of GMEC
Quality & Patient Safety Leadership	CQO, Chief Patient Safety Officer, Risk Management, CMIO
Residents/Fellows	30 (Day 1) + 30 (Day 2)
Program Directors	30 (Day 1) + 30 (Day 2)
Core Faculty	30 (Day 1) + 30 (Day 2)
Walk Around with Residents/Fellows	8 (2/session)
Total	> 197 participants in 3 days

UMMC CLER

- Residents & Fellows (\geq PGY-2)
 - Peer selected
 - Not Chosen by a chief resident or other program representative (ACGME Definition)
- PD
 - should have good working knowledge of the program
- APD substitute
- Core Faculty
 - Cross check ADS designation
 - Should have experiences, typically clinical responsibilities, at the UMMC
- Resident/Fellow (\geq PGY-3) Guides for Walking Rounds Tour
 - Two per day
 - Chief or Senior Resident

Focus on participating site (UMMC)

No faculty, residents or fellows can participate twice
Broad Representation across all Programs

CLER SV Tour

- UMMC Times, Locations for shift-to-shift hand-offs
- Areas requested by SV
 - Emergency Medicine
 - Family Medicine
 - Internal Medicine
 - Cardiology
 - Neurology
 - Obstetrics & Gynecology
 - Neurological Surgery
 - Orthopedics
 - Pediatrics
 - Psychiatry
 - Surgery
 - Intensive Care Units –
 - SICU, CSICU, PICU, NICU, MICU, Trauma ICUs, Neuro ICU, others

CLER Site Visitors

- Dale Ray, MD
- Elizabeth Wedemeyer, MD
- Jeffrey Levine, PhD

Preparation

- No right or wrong answers
- ARS, Scenarios
- “Pre-planning” responses will lead to inconsistency between group meetings & walking rounds
- Evaluation
 - Assessment of baseline
 - Collective knowledge will inform future requirements
- UMMC GMCEC request
 - Participation & Engagement

Other Things....

- 1 ½ hour appointment
- Arrive on Time
- No Pagers or Calls during session
- Engagement and Participation

What has UMMC GMEC done to prepare for CLER?

- **Over 2 Years of Work!**
- GMEC Appointments
 - Mangla Gulati, Ingrid Connerny
- Duty Hours
 - Central & Program-Level Oversight
- IHI Membership for **all** Trainees
- Mandatory IHI Courses Annually
- Handoff Policy
- Annual Safety Training in Health Stream
- Supervision Policy and E Value Procedure Privileges
- PSQJ Retreat, May 2014
- A3 (Rapid Improvement) Handoff Reports to GMEC
- Appointments of Residents to Institutional Committees
- AIR
- Use of ACGME Surveys
- Development GME Dashboard
- 3x/year Resident Leadership and HSA Leadership meetings with CMO, DIO, Associate DIO, GME Director
- UMMC Culture Survey on Patient Safety
- Resident QIPS Chapter
- Quarterly GME Director (Laura) emails – mechanisms to report patient safety or compliance events
- EPIC (Resident) Physician’s Advisory
- Residents/Fellows Assistant Clinical Instructor Appointments via SOM
- GMEC Presentations
 - Performance Improvement Initiatives

CLER

Evaluation

- Site Visitor's Oral Report
- Opportunity to comment
- Evaluation Committee Review
- Final Report to UMMC and IRC

Questions/Comments

- Additional Information
 - <http://www.acgme.org>
 - CLER Program Main Page

