IHI Open School Training Requirements

The Graduate Medical Education Committee approved the training requirements for all **NEW** residents and **NEW** fellows for the 2021-2022 academic year. This training is required and is intended to supplement your current or planned specialty/subspecialty Patient Safety and Quality Improvement activities. *This applies only to NEW residents and NEW fellows joining UMMC.*

Please note that there is only **one deadline** this year for all courses to be completed as follows:

All new residents/fellows must complete the following courses/lessons by September 1st

The courses/lessons are:

1. PS101: Introduction to Patient Safety (3 lessons included in the course)

2. PS102: From Error to Harm (3 lessons included in the course)

3. PS103: Human Factors and Safety (3 lessons included in the course)

4. PS104: Teamwork and Communication in a Culture of Safety(3 lessons included in the course)

5. QI101: Introduction to Healthcare Improvement (3 lessons included in the course)

6. QI102: How to Improve with the Model for Improvement (5 lessons included in the course)

7. QI103 Testing and Measuring Changes with the PSDA Cycles(3 lessons included in the course)

8. QI104: Interpreting Data, Run Charts, Control Charts, and Other Measurement Tools (3 lessons included in the course)

- [IHI Course Requirements](#)
- [IHI New User Registration](#)
- [Instructions for New Users to Change Affiliation](#)

If you have completed these courses/lessons previously, either at UMMC or another institution, print out the summary of transcripts as evidence of compliance with the required training. We also request that any resident or fellow who has completed courses/lessons in the IHI Open School training assure that their affiliation is updated to reflect your new training role (resident/intern), institution email address and institution mailing address. This will assure training assignments for future academic years are appropriately associated with our institution for any ad hoc reporting that may be done at an institutional level.

All trainees are required to actively participate in processes that improve patient safety and the quality of care. The courses from the Institute for Health Care Improvement are a component of your formal education in this area.

You are required to complete the below assigned courses by September 1st
1) PS101: Introduction to Patient Safety (3 lessons included in the course)
2) PS102: From Error to Harm (3 lessons included in the course)
3) PS103: Human Factors and Safety (3 lessons included in the course)
4) PS104: Teamwork and Communication in a Culture of Safety (3 lessons included in the course)
5) QI101: Introduction to Healthcare Improvement (3 lessons included in the course)
6) QI102: How to Improve with the Model for Improvement (5 lessons included in the course)
7) QI103: Testing and Measuring Changes with the PSDA Cycles (3 lessons included in the course)
8) QI104: Interpreting Data, Run Charts, Control Charts and Other Measurement Tools (3 lessons included in the course)

Prior to training, new users will need to register and current users will need to update affiliation
Refer to supplemental instructions for (1) IHI New User Registration or (2) Instructions for Current Users to Change Affiliation.

Please review the following IHI Education Quick Start Guide to help get started in IHI's New Online Education Platform: https://youtu.be/GUeRzX07AHE

Once your profile is up-to-date, follow the below steps to begin training:
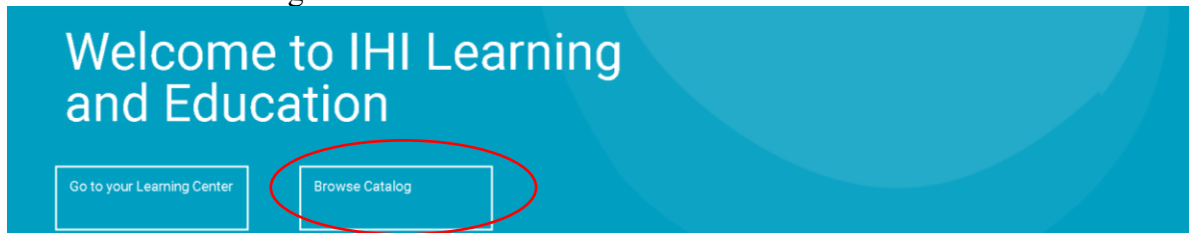1) Log In to your account at www.IHI.org
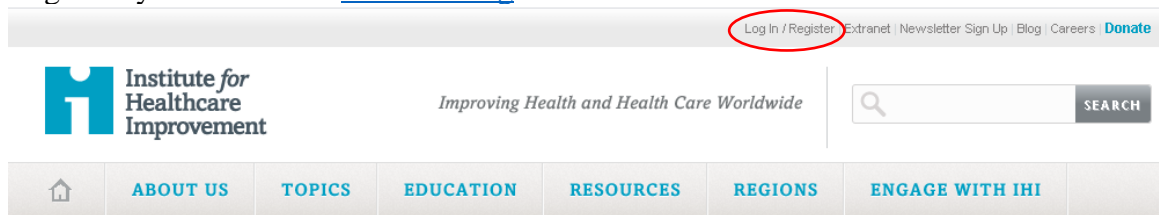
2) Click on IHI Open School to access courses. DO NOT START TRAINING until after you have updated your affiliation and/or completed registration. You **MUST** list your primary role on your personal profile as "Resident/Intern" to access the course
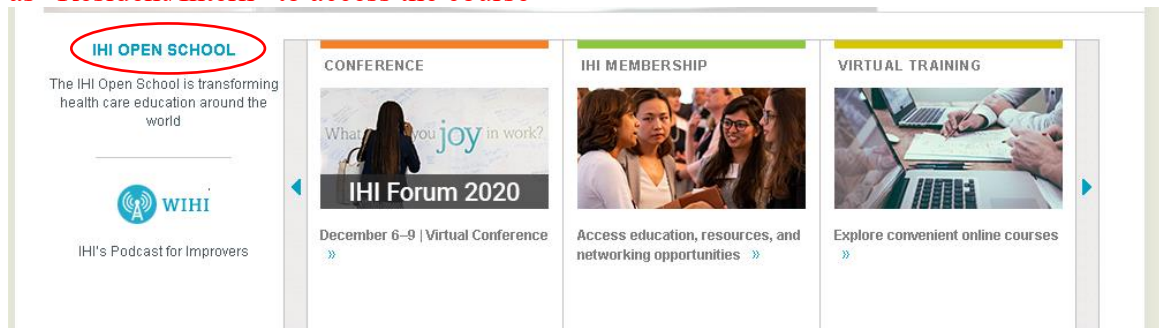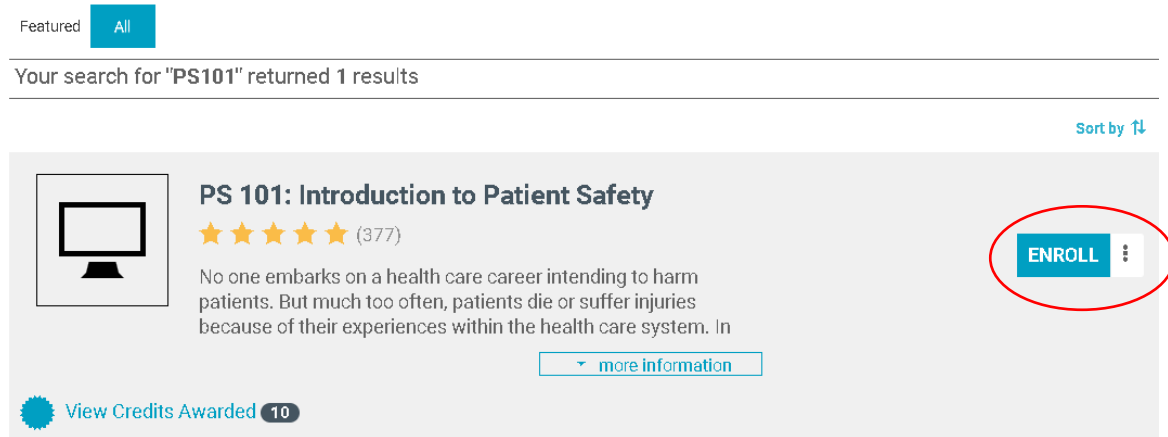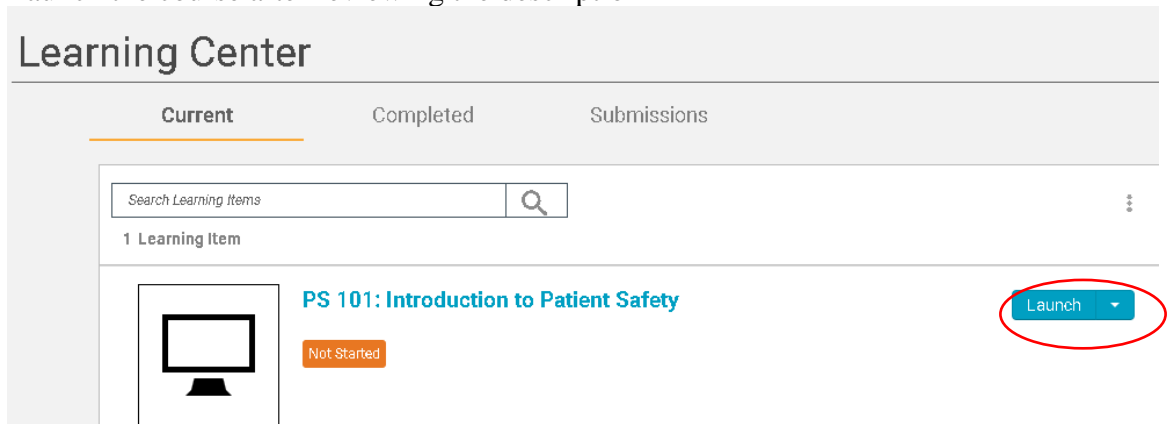

3) Click "Take a Course" under Ready to start improving?
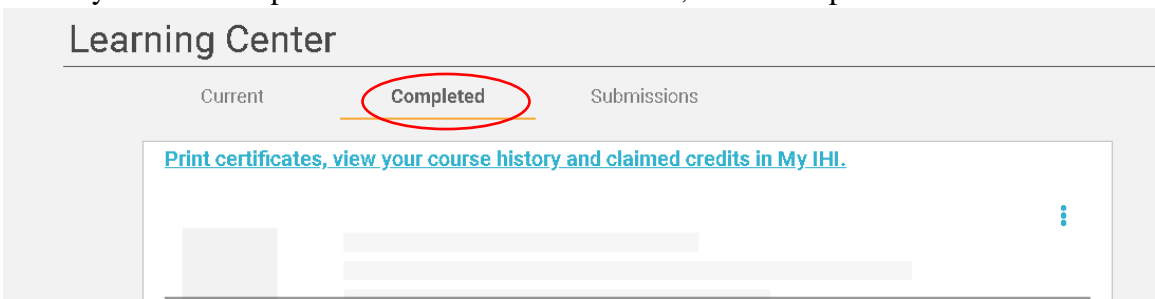
4) Click "Browse Catalog" and search for each course

Welcome to IHI Learning and Education

Go to your Learning Center   Browse Catalog

5) Enroll in the selected course

Featured | All

Your search for "PS101" returned 1 results

Sort by ⇅

PS 101: Introduction to Patient Safety
★ ★ ★ ★ ★ (377)

No one embarks on a health care career intending to harm patients. But much too often, patients die or suffer injuries because of their experiences within the health care system. In

▼ more information

ENROLL ⋮

View Credits Awarded 10

6) Launch the course after reviewing the description

Learning Center

Current   Completed   Submissions

Search Learning Items   🔍   ⋮

1 Learning Item

PS 101: Introduction to Patient Safety
Not Started

Launch ▼

7) When you have completed all lessons in each course, click Completed tab

Learning Center

Current   Completed   Submissions

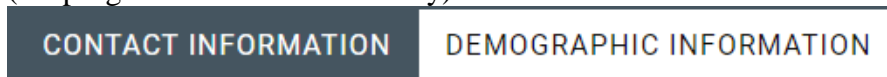Print certificates, view your course history and claimed credits in My IHI.

⋮

8) After completing all required training, send course certificates or full transcript to your program coordinator.
9) Print
10) Change Print Destination to "Save as PDF"
11) Save as:
    IHI Certificate_
12) Email certificates to program coordinator

Institute for Healthcare Improvement | Open School

1) Go to www.IHI.org at the top right there is a login/register link you must click on

2) You will then be prompted to provide an email address for your school or institution (it may be different from the email you use as your login username) and your year of graduation or end of your residency. Select your Education type as Physician (Have a MD,MB ChB or similar). Select your primary role as resident/intern (for residents/fellows) or teacher/professor (for program directors and faculty)

3) After creating your account, you may go to ihi.org/onlinecourses . **Please note you will have to logout and log back in to access your courses.** You will be prompted to login with your newly created credentials and begin to access the Open School catalog of courses.

4) Click on My IHI

Institute for Healthcare Improvement

Improving Health and Health Care Worldwide

SEARCH

ABOUT US   TOPICS   EDUCATION   RESOURCES   REGIONS   ENGAGE WITH IHI
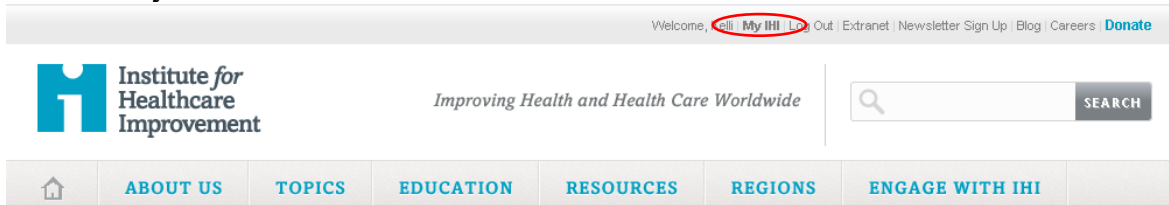
5) Under My Addresses complete the Address Line, City, Country, and Postal Code fields — note once you select the country of United States a new field will display for your State above the Postal Code field.

My Addresses

BUSINESS   +

110 S Paca St
Fl 8
Baltimore, MD 21201-1644
UNITED STATES
Show map
(410) 328-1004
kcarroll1@umm.edu

6) After your profile update is complete, click on the Home icon in the bottom left tab bar

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7) Return to course information by clicking on IHI Open School

IHI OPEN SCHOOL

The IHI Open School is transforming health care education around the world

WIHI

IHI's Podcast for Improvers

CONFERENCE

What brings you **joy** in work?

IHI Forum 2020

December 6–9 | Virtual Conference
»

IHI MEMBERSHIP

Access education, resources, and networking opportunities   »

VIRTUAL TRAINING

Explore convenient online courses
»

8) Refer to IHI Course Requirements for instructions on completing courses and documenting training completion.

1) From the IHI Home Page at www.ihi.org Click on Log In in the top right corner of the page and Log In with your registered account

To continue, sign in to ihi.org.

Email

User Name is required.

Password   **Forgot Password**

Password is required.

☐ Remember my email and password on this computer (not recommended for public computers)

Log In

2) On the About Me tab update the Students and Residents section by clicking on the pencil icon

ABOUT ME | SUPPORT | MY PARTICIPATION | PREFERENCES | MY MATERIALS | CREDITS

My Details ✎

About Me

Credentials

Work Phone   (410) 328-1004

Other Phone

Mobile Phone

Fax

Email   kcarroll1@umm.edu

Alternate Email

Website

Date of Birth

Primary Role   Administrator

My Public Profile ✎

About Me

Education and Experience

Credentials

Social Media Profiles ✎

There are no social profiles defined.

Students and Residents ✎

Student or Resident?
Resident ▾

School

Your Discipline
Medical Staff ▾

Your Disclipine-Other

*School E-Mail Address
kcarroll1@umm.edu

3) Under My Details update Primary Role by clicking the pencil icon. Select your primary role as resident/intern (for residents/fellows) or teacher/professor (for program directors and faculty)

4) Under My Addresses complete the Address Line, City, Country, and Postal Code fields — note once you select the country of United States a new field will display for your State above the Postal Code field.

5) After updating your account, you may go to ihi.org/onlinecourses . **Please note you will have to logout and log back in to access your courses.**