

Outpatient Initiatives	Next Steps
Comprehensive Care Center Owners: K. Evans	<ul style="list-style-type: none"> Working with Inpatient case management to refer to CCC for case management needs for the six diagnoses (CHF, COPD, Sepsis, UTI, HTN, and Diabetes) Enhancing COPD program in CCC with Pulmonology service Working with ID service to create process of seeing higher volumes in their ambulatory practice Measure of Success: Readmission Rate of patients that visit the CCC post discharge Initial Analysis – <ul style="list-style-type: none"> All Heart Dx readmission rate: CCC 8.04% All Others 11.32% All Respiratory Dx readmission rate: CCC 14.84% All Others 14.85% All Infectious Dx readmission rate : CCC 11.00% All Others 12.38%
RPM Owners: M Brusio and S O'Keefe	<ul style="list-style-type: none"> RPM – Continued discussion on deployment strategy to increase volume of users Measure of Success: Pre/Post utilization based on RPM start date From Jan – Aug 2023, 105 Vital Tech Patients of which 10 readmitted
Specialty/Primary Care Owners: S. Handshaw	<ul style="list-style-type: none"> Modifying Initial process map and action plan document that documents our strategies and barriers to success for triaging and transitions of care Measure of Success: Readmission rate by Physician vs. No PCP

Inpatient Initiatives	Next Steps
Improvements in CDU workflows to prevent inappropriate admissions	<ul style="list-style-type: none"> CDU re-design including pathways, ancillary services coverage being completed in separate workgroup
Discharge Instructions – Patient Advocates	<ul style="list-style-type: none"> Hospitalist team have standardized discharge summary templates Discharge checklist and policies and procedures around discharge AVS (Implementation goal of education roll-out – 11/1)
CTR Rounds	<ul style="list-style-type: none"> CTR Discharge Rounds re-design being completed in separate workgroup Measure of success: UMMSafe events that are entered regarding lack of communication (specifically regarding Providers and daily plan of care and the discharge plan) should decrease as CTR are up and running