

UNIVERSITY OF MARYLAND ST. JOSEPH MEDICAL CENTER

Celebrating 10 years

HEALING HANDS GUILD
&
PROFILES OF COMPASSION SOCIETY

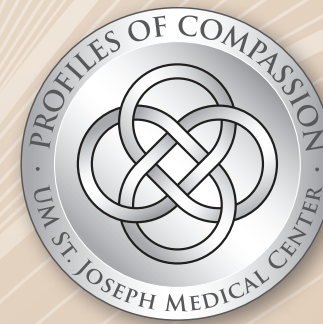
THURSDAY, JUNE 22, 2023

University of Maryland St. Joseph Medical Center
The Carmen F. and Victoria A. Deyesu Rotunda



HEALING HANDS GUILD

The Healing Hands Guild was created to annually honor selected physicians' personal leadership and dedication to UM St. Joseph Medical Center, as well as achievements in their chosen discipline. The Healing Hands Wall, located in the upper lobby, adjacent to the St. Francis of Assisi Chapel, dedicated in loving memory of Carmen J. and Theresa R. Deyesu, displays an impression of each physician's hands along with inspiring quotes from these honored physicians.



PROFILES OF COMPASSION SOCIETY

The Profiles of Compassion Society recognizes each honored nurse's personal leadership and dedication to the mission of UM St. Joseph Medical Center, and their commitment to clinical excellence and innovation. Their membership is permanently recognized on the Profiles of Compassion Wall, located in the hospital's upper lobby. Each selected nurse's silhouette and name are proudly displayed, in honor of their accomplishment.



We offer heartfelt thanks

to the generous contributors
who have donated to the Healing Hands Guild &
Profiles of Compassion Society initiatives
over the last ten years..

Your kindness has enabled us
to recognize UM St. Joseph physicians and nurses
who, in heart, mind, and deed,
demonstrate a steadfast commitment
to our patients, our team members, and our community.

They are our True North.

TO MAKE A GIFT *in honor of a member of the Healing Hands Guild
or the Profiles of Compassion Society, please contact the Foundation Office
at 410-337-1397 or visit UMStJoseph.org/Giving*

Better Never Stops!

UM St. Joseph
Medical Center
Awarded a Leapfrog
Hospital Safety

Grade 'A'



UM St. Joseph has once again been awarded an 'A' in Patient Safety from The Leapfrog Group for Spring 2023. This latest designation marks the eighth such accomplishment for UM St. Joseph, and celebrates the medical center's achievements in prioritizing patient safety by protecting patients from preventable harm and errors.

"UM St. Joseph is proud to once again be recognized for our staff's unwavering focus on patient safety. This continuing Leapfrog Grade 'A' recognition is a sign to our patients, our colleagues and our community that we are a trusted and reliable health care provider. Our community can feel confident that UM St. Joseph is committed to providing loving service and safe, high-quality, compassionate care now and always."

Thomas B. Smyth, MD
President and CEO

University of Maryland St. Joseph Medical Center

HARRY A. BRANDT, MD



“THE RELATIONSHIPS YOU BUILD, *the people you serve, the work you do — all of these things form the foundation of the life you live. I feel very fortunate.*”

DAVID F. DALURY, MD



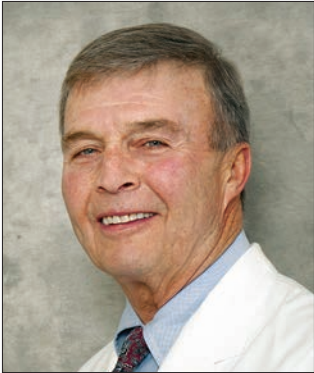
“I’M MOST GRATEFUL THAT, WITH A DEMANDING CAREER, *I have been able to carve out a work-life balance. My wife and I have made our children a priority. I never missed a school event and now that they are grown and away from home, we still talk every day. They have taught me about ‘quality of life’ and this is what I want to bring to my patients.*”

DANIEL D. DIETRICK, MD



“FOR ME, IT IS ALL ABOUT FAMILY. *Through my work, I am reminded every day that healing allows family members to stay together. I am honored when I can play a part in that.*”

JAMES W. EAGAN JR., MD



“IT IS AN EXTRAORDINARY PRIVILEGE, *being able to do what we do: helping people through some very difficult times and returning them back to the life they know and love. It is an awesome and humbling responsibility when patients put their faith and trust in us. For all of the background elements we face, the actual practice of medicine itself remains all that it has ever been—interesting, challenging and rewarding. I can’t imagine doing anything else.*”

MAX R. ENGLISH, MD*†



“I KNEW WHEN I WAS FOUR YEARS OLD THAT I WANTED TO BE A DOCTOR. *Besides the rewards of the profession, my choice led me to meet my wife Dottie. We have been married for 70 years and raised a wonderful family together. I always believed it was important to take care of people. Medicine was my way to do that.*”

JOHN JOSEPH FAHEY, MD*†



“MY MOTHER WAS THE CORNERSTONE OF OUR FAMILY *and continued to be the strongest influence on me throughout my life. She lived her faith and encouraged my siblings and me to trust in God and to extend His love to others. It was wonderful to be able to do that through the practice of medicine. I’d do it all over again.*”

R.C. STEWART FINNEY JR., MD



“MY PARENTS, MY WIFE, AND MY PATIENTS *have taught me to strive to treat every person with respect, maintain integrity and humility, and be grateful for every day and for my many blessings.*”

CHARLES BARRY HATTON, MD*



“[AFTER A HEART ATTACK AT 38,] *I learned the true meaning of empathy. I had the opportunity to walk in my patients’ shoes. Until further heart problems developed in 1998 and I retired, I had 13 additional terrific years to see my patients and manage their care in a new light with greater compassion and renewed dedication.*”

† Since deceased
* Indicates retired/emeritus status

JAMES CHARLES KLEEMAN, MD*



“DAD ALWAYS TAUGHT ME THAT TO BE HAPPY you should dedicate your life to something greater than yourself. For me, that has been St. Joe’s.”

ROBERT J. MAHON, MD†



“MY FAMILY, INCLUDING MY WIFE OF 61 YEARS, ANN, and my four sons and nine grandchildren are the world to me. Our lives have been enfolded in a commitment to our faith that has guided me each and every day, as a physician, husband, father and friend.”

PAUL C. MCAFEE, MD, MBA



“IT’S ALL ABOUT TEAMWORK. You are only as successful as the group around you and the patients you are able to help. My father and my mentor both taught me to ‘do good in the world.’ That’s where my dedication lies.”

JUDITH PRATT ROSSITER, MD*



“EACH OF US IS GIVEN GIFTS AND TALENTS. My responsibility is to use mine to the best of my ability, in the service of others, with kindness and compassion, for the glory of God.”

MICHAEL J. SCHULTZ, MD



“DIVINE INTERVENTION LED ME TO WHERE I AM TODAY. I have the opportunity to be a surgeon, but the true joy is in taking care of my patients emotionally as well as physically. To see my patients become truly well, in every sense, is an honor for me.”

ARTHUR A. SERPICK, MD*



“THE SECRET TO CHEATING DEATH IS NOT MEDICINE; the secret is to live. Hug your child, take that trip, mend fences, if you love someone, tell them, and realize that each day is an enormous and uncertain gift.”

MARC H. SIEGELBAUM, MD, FACS



“TO BE ABLE TO DO WORK THAT I LOVE SO MUCH has been an extraordinary gift. Medicine will always be noble, forever interesting and endlessly exciting.”

† Since deceased
* Indicates retired/emeritus status

GAIL P. CUNNINGHAM, MD, FACEP



“I FEEL SO BLESSED TO LIVE THE LIFE I HAVE BEEN GIVEN. *I have had not only the good fortune to be born in a country with unlimited opportunity but also to be part of a family that is strengthened by our strong faith and has been unconditionally loving and supportive of me at every turn in my life.*”

NEIL D. GOLDBERG, MD*



“AS A GROUP, *we attempt every day to provide, with humanity, the best possible care for every patient.*”

GLEN J. HESSINGER, MD



“I KNOW THIS HOSPITAL HAS TERRIFIC PHYSICIANS AND STAFF. *We have always had the human capital here to make this an extraordinary medical center. I see it every day in my work, across all spectrums of care. The support and quality of care here is simply exceptional. There is a philosophy that if ‘we simply focus on doing what is best for the patient everything else will fall into place.’*”

BARRY JOSEPHS, MD



“MY WIFE, SARAH, AND OUR SONS, JOSHUA AND DANIEL, *have been a source of tremendous pride and support, especially with the challenges internal medicine and my own practice have faced over the years. However, primary care is an exceptionally rewarding career. To be allowed into a patient’s life when they are ill and most vulnerable is a sacred gift. To be able to build close personal relationships with my patients over time and generations is truly an honor.*”

MARCIO M. MENENDEZ, MD*†



“I HAVE BEEN BLESSED WITH A BEAUTIFUL FAMILY *who has been supportive of me for so many years. My legacy is certainly my family. But the opportunity to care for people who mean so much to me personally is also a legacy—one that has humbled me to understand that caring for God’s neediest children is both a great honor and a great blessing.*”

† Since deceased
* Indicates retired/emeritus status

KATHLEEN A. BIEMER, RN†



“I HAVE BASED MY CAREER ON FOUR TENETS: *kindness and compassion, teamwork, experience and professionalism whether interacting with staff or patients. I believe a nurse needs to practice each of these to be a healing presence. A defining philosophy for me can be summed up in three words: ‘Keep God Close.’ All else will follow.*”

STACY L. C. COLIMORE, RN, BSN, BS, MS, CPXP



“I’VE ALWAYS FOLLOWED THE PHILOSOPHY, *‘What would you do if you knew you could not fail?’ Adhering to this philosophy has allowed me to take professional risks, with faith that those risks will pay off for the people who matter the most at our organization—our patients and staff. I am thankful for the people who matter the most at home, my children, Henry and Cullen, who are amazingly supportive of my wholehearted commitment to both them and to my profession.*”

JILL R. BROWN HONG, RN



“I WANTED TO BE A NURSE SINCE I WAS A LITTLE GIRL. *I wanted to make people laugh and smile. These may seem like simple aspirations but being a nurse, able to comfort people when they are at their most vulnerable, is how I can best achieve these goals in a meaningful way. I am so grateful to UM St. Joseph Medical Center for allowing me to do this.*”

LIANA GRUENINGER CHOTIKUL, RN



“UM ST. JOSEPH IS MY HOME AND MY FAMILY. *My husband works here and both of us believe we work with the kindest, most supportive and caring people in the field of medicine. I believe that it was providence that led me to a nursing scholarship here that transformed the rest of my life.*”

SUSAN F. CONRAD, RN*



“WHEN I WAS IN COLLEGE STUDYING TO BECOME A NURSE, *my father sent me a Valentine. In it he wrote, ‘always think with your head, my dear, but never stop thinking with your heart.’ His words always have and always will serve as my guide.*”

SUE CURRENCE, RN, BSN, WOCN*



“AS A WOUND OSTOMY CONTINENCE NURSE, *I deal with patients’ hearts and minds, trying to assist them heal in body and soul. After so many years of doing this work I never stop being amazed at people’s courage and resilience in facing their health challenges. The human spirit is a true miracle!*”

FRANCES FORTE, RN*



“OF COURSE CLINICAL SKILLS ARE IMPORTANT *but I believe compassion is the essential ingredient to being a good nurse. I’ve experienced personal loss in my own family and know what it is like from ‘the other side of the bed.’ A good nurse will truly see things from the patient’s perspective. UM St. Joseph allowed us to live the Catholic mission of service with great kindness.*”

MARIA A. GIACHINI, RNC



“I ALWAYS TELL MY CHILDREN TO BE ESPECIALLY REVERENT *toward their family and their friends. These are the people who will be with you for life. I see my colleagues at St. Joe’s as an extension of my family—we take care of each other, in turn bringing better care to our patients. Whether you are a patient or a staff member here, everyone gives something back.*”

† Since deceased
* Indicates retired/emeritus status

MARY ALICE HARVEY, RN*†



Mary Alice's children have this to say about their mother:
“HER PERSONAL PHILOSOPHY WAS COMPASSION AND KINDNESS TO ALL. *She had a deep faith in God and received many blessings in her life. She felt that St. Joseph was one of those blessings. Her self-effacing and humble demeanor were evident to everyone. Mom exemplified the core values of the medical center—reverence, integrity, compassion and excellence. We are truly proud to receive this tribute, honoring our mother.*”

MARY JO HUBER, RN*



“HOW FORTUNATE I AM THAT GOD HAS BLESSED ME *with a wonderful family and friends who support me in my life journey.*”

ROSEMARIE E. LIBERATORE, RN*



“DO GOOD, MEET THE NEXT CHALLENGE, *keep going and always make sure to have fun along the way.*”

MICHELE MCKEE, MS, RN, ONC, NE-BC, CPHQ*



“MY PHILOSOPHY FOR NURSING IS SIMPLE: *Care for each patient like they are your loved one. I learned this early on from my sister Anita. With every patient I look back and I can see they need the same loving care as my little sister did all those years ago.*”

ROSE WOLFE, RN



“HEALING BEGINS WITH SELF-LOVE. *Nurses who abide by this principle can reach patients who have felt so diminished by their illness. My goal is to help patients advocate for themselves and act as a guide for their health in mind, body and spirit. To be able to teach, comfort and instill hope in people who are struggling with an illness is a gift to me.*”

GRACE SERAFINI, RN



“I COME TO WORK EACH DAY TO SERVE OTHERS: *patients, staff, visitors or volunteers. God gave me gifts of project management, calculation, decision making, efficiency and humor. I use these gifts to the fullest each day to do good work. At St. Joseph I have had the opportunity to flourish and for that I am grateful.*”

JANET STEFANELLI, RN*



“I AM WHERE I AM MEANT TO BE *in any given moment. When people ask me about my work, I simply tell them I don't work. This is my calling, not just a job. Each patient, family member or colleague I care for, I try to remember they all are part of God and His family. Not only is this humbling and enriching but extremely sacred to me. I am very blessed!*”

† Since deceased
* Indicates retired/emeritus status

CHARLES HAILE, MD*



“I DRAW ON THE PRAYER OF ST. FRANCIS FOR DAILY INSPIRATION: ‘*Lord, make us an instrument of your peace; where there is hatred let us sow love. Where there is injury, pardon; where there is doubt, faith; where there is despair, hope; where there is darkness, light; where there is sadness, joy.*’”

MICHAEL LANGBAUM, MD



“I ENJOY TALKING TO MY FAMILIES AS MUCH AS I DO THE MEDICINE. *They are fragile and anxious. They need compassionate care as much as their child does. It is my job and my honor to make sure they receive it.*”

JASON MARX, MD



“I THINK THAT BEING A PHYSICIAN IS A PRIVILEGE. *We see people and their families when they are at their most vulnerable. It is important to remain humble, honest, empathetic and respectful. Every day, I strive to give every patient my best.*”

CHARLES RIZZUTO, MD



“ANESTHESIOLOGY COMBINES HUMANISM AND SCIENCE *to safely navigate a patient through one of the most invasive days of his or her life. As an anesthesiologist, serving in this role on a daily basis is a privilege with immeasurable rewards.*”

HANS WILHELMSSEN, MD, DDS*†



“I HAD PATIENTS RANGING FROM THE INDIGENT TO THE VICE PRESIDENT OF THE UNITED STATES. *It was my honor to treat each patient with dignity and respect, regardless of their stature in life. God has been good to me—I am grateful for my life and thankful that I was able to help many others.*”

† Since deceased
* Indicates retired/emeritus status

JANET A. CONNOLLY, RN*



“THE ART OF NURSING IS LISTENING, hearing what the patient is really telling you. What they want and need may be very different from what clinical signs are suggesting. It is up to the nurse to discern what is really happening for the person under our care and do our best to make them truly well.”

CAROL ELLIS, RN, MS*



“IF I CAN GIVE BACK IN LIFE ONE TENTH OF THE GIFTS I HAVE RECEIVED, I would be rich. Of all my rewards in life there is nothing greater than my children. Being a nurse and a mother has taught me one of life’s most important skills: holding hands.”

IDA KREBS, RN, BSN, CPN



“THERE IS A SECTION IN THE TALMUD that says, ‘... And whoever saves a life, it is considered as if he saved an entire world.’ Everyone at our medical center pays heed to these words every day. I am blessed to be here.”

KATHY M. REISIG, RN, BSN



“CHILDREN DON’T HAVE A VOICE. I believe it is our job to advocate for them, particularly when they are ill. They are our future. We must take precious care of them. For 35 years it has been my privilege to speak for children and act on their behalf.”

NANCY WHEELER, RN*



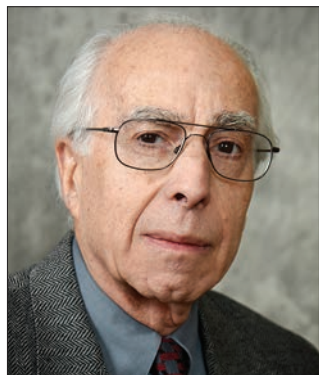
“I LOOK BACK AND THINK ABOUT ALL THE PATIENTS AND THEIR LOVED ONES that I have worked with. I gave a little piece of myself to each of them and they to me. These threads make up the beautiful tapestry that is my career in nursing.”

LINDA F. BARR, MD



“IT’S A PRIVILEGE TO BE A PHYSICIAN. People are trusting you with their lives at a time when they are completely vulnerable. The science is endlessly challenging and absorbing but I am treating people, with all of their complexities and emotions. It’s a sacred trust that I never forget.”

ROBERTO FERRER, MD*†



“MY ANCESTORS, ORIGINALLY FROM CATALONIA, were a hardworking people who believed in self-reliance and decency towards their fellow man. If you work hard and treat people right, everything else will fall into place.”

M. ALMA LYNCH-NYHAN, MD



“DON’T BE AFRAID TO TRY NEW THINGS, to travel, to make mistakes. Wisdom comes from experience: ‘How am I ever gonna get to be old and wise if I ain’t ever been young and crazy?’”

BRIAN MULLIKEN, MD



“I CANNOT THINK OF A MORE NOBLE PROFESSION IN THE WORLD than the practice of medicine. Even with all its risks and challenges, the rewards are immensely satisfying. I am especially grateful that I practice at St. Joe’s. It’s simply an outstanding community medical center where everyone views their roles in a positive and optimistic light.”

MARK G. SABA, MD



“THE BASIC VALUES OF WORK HARD, play nice, and treat others as you would wish to be treated, have been instilled in me by my parents and have served me well in my career and my personal life. Seeking the company of those that covet similar core values and principles has also been critical to my success. I greatly appreciate the wisdom of colleagues and friends that are generous with their knowledge and time. Most importantly, to my patients I owe a debt of gratitude, for they teach me daily about both the strength and vulnerability of the human condition. For all of this, I am truly grateful and humbled.”

KEVIN A. STIERER, MD



“IN BOTH MY PERSONAL AND PROFESSIONAL LIFE I have always found the words of Harry S. Truman to be my guiding tenet: ‘It is amazing how much can be accomplished if no one cares who gets the credit.’ These are wise words to live by.”

MARY BETH CAMPBELL, RN*



“TO COME TO WORK AND BE PART OF SUCH A SPECIAL TIME *in someone’s life is amazing. Even more so when the people you work alongside are so extraordinary and caring—both for the patients and for each other. My role in Clinical Informatics has given me the chance to work with many new people. This theme of compassion and caring continues to be seen in all I come in contact with. Family is so important to me and at St. Joseph’s, it has always felt like being part of a big family.*”

CAROL A. CURRAN, RN, MS*



“OF ALL THE PROJECTS AND POSITIONS I HAVE ASSUMED IN MY CAREER, *I am most proud of my role in helping to design St. Joe’s current Medical Surgical Intensive Care Unit. It is so patient-focused and was so lovingly envisioned, even including a courtyard where critically ill patients can be taken ‘outside’ and feel the sun on their faces. I believe this is nursing at its best and I was there.*”

FRANCIS X. GARRITY, RN*



“I WOULD TELL A NEW NURSE TODAY: *Always put someone else before yourself, support others and try to be happy with whatever you’re doing. This is a choice you can make. Never say ‘what can I get out of it’ but instead, ask ‘what can I give to it.’ It’s hard to fail if this is how you live both your career and, in fact, your life.*”

JUDITH D. MILLER, RN*†



“ST. JOE’S IS MY HOME, PURE AND SIMPLE, *and the people here are my family. This hospital has given so much more to me than I could ever give back, it has been the blessing of my life to work here. I believe in the saying: ‘Life is not the amount of breaths you take. It’s the moments that take your breath away.’ At St. Joe’s the courage of our patients and the kindness and compassion of my colleagues have literally taken my breath away.*”

DAPHNE PROFILI, RN



“I HAVE TWO FAMILIES: *my husband, children and grandchildren are one; St. Joe’s is the other.*”

† Since deceased
* Indicates retired/emeritus status

LINDA G. ADLER, MD



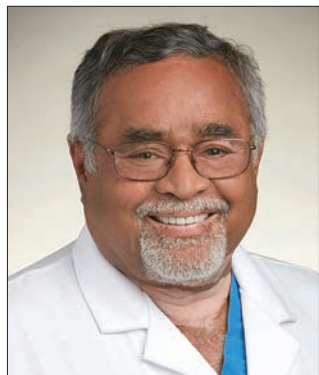
“AS ANYONE AT ST. JOE’S WHO KNOWS ME WOULD AGREE, I am incredibly proud of my family and appreciate their unconditional love and support. I am likewise inspired by my colleagues here in the St. Joe’s community, where I have grown professionally into a career that is both challenging and rewarding and, at times, quite humbling.”

ROBERT J. ANCONA, MD*



“I HAVE BEEN PRIVILEGED TO TREAT CHILDREN throughout my professional life. My patients have taught me multiple lessons which I have, I’m sure, imperfectly learned. Children teach you about honesty, tolerance, trust and, most of all, that miracles happen every day!”

SATYAM V. CHARY, MD*



“MY FATHER WAS NOT FORMALLY EDUCATED but he was the wisest person I ever met. He was a goldsmith by trade but he could do anything. Most importantly, he was a man of his word. He instilled in me a set of moral values that have influenced every decision in my life. Any gifts I have brought to medicine are because of him.”

LEIGH CHAPMAN, MS, RN, CIC



“I AM TRULY MOTIVATED TO BE A PRESENCE IN THE WORLD FOR OTHERS and strive for compassion moment to moment in my life. I come with my whole self to serve and to inspire those around me to do the same.”

MARIA B. LOMBARDO, RN, BSN*



“I HAD WONDERFUL MENTORS AT ST. JOE’S but it was Father O’Dea, our hospital’s former Chaplain, who personified everything that is right and good about a faith-based hospital. He was the epitome of loving service and compassionate care. Father O’Dea saw the grace and dignity that everyone holds. His light still shines over us.”

ANN KENNEDY, RN, BSN*†



“I WOULD TELL SOMEONE STARTING OUT IN NURSING TODAY that you will always be learning. There will never come a point when you will know it all, so always be open to change but never forget that your single most important job is to care and to care deeply.”

BENJAMIN V. DELCARMEN, MD*



“COMING FROM THE PHILIPPINES 54 YEARS AGO, my goal was to get good surgical training and to make patients well again with ‘healing hands.’ Along the way, my patients, loving family and faithful friends taught me to accept life’s sorrows as well as its joys and to strive to share kindness, compassion and a listening ear with all.”

JOHN H. EPPLER JR., MD



“A QUOTE FROM SHAKESPEARE HAS ALWAYS INSPIRED ME. ‘Why man he doth bestride the narrow road like a colossus while we petty men walk under his huge feet and peep about to find ourselves dishonorable graves. The fault dear Brutus lies not in our stars but in ourselves that we are underlings.’ You can achieve your goals if you have passion and work hard.”

BALTASAR B. VÉLEZ, MD*†



“WITH THE ENDURING LOVE AND SUPPORT OF MY WIFE AND FAMILY, I had a long, fulfilling career as a surgeon. I have faith in the healing power of God working through others. To paraphrase Ambrose Paré, ‘I bandaged, God healed.’”

MARGARET A. COSGROVE, RN*



“I LOVE THE SPIRITUALITY AT ST. JOE’S. A faith-based hospital is so important to me. The daily prayer, the Chapel where I can go and reflect, the legacy of the Sisters of St. Francis, all of this gives me solace, personally and professionally. I have the great good fortune of serving on the Ethics Committee and it’s here where I see how truly rooted we are in the Catholic faith. It guides every decision we make.”

BARBARA K. DAVIS-SEVERE, RN, BSN



“AS A NURSE IN THE EMERGENCY DEPARTMENT FOR MANY YEARS, I have grown to appreciate the importance of building up one’s gratitude muscle. Like any other muscle, one needs to exercise and use this muscle for it to grow and be strong. To be grateful is to find blessings in everything. Tell yourself as often as possible what you are grateful for. The practice of gratitude will change your life.”

PAMELA A. JAMIESON, RN, MSN, MBA*



“WHEN ALL IS SAID AND DONE, I owe everything to my parents, husband and two children. They instilled in me a set point of happiness in both my professional and personal life for which I am so grateful. They taught me not only how to succeed professionally, but also set examples for me of a loving marriage and an extraordinary support network that have served me so well. Their work ethic, their honesty and their belief in helping others, has been the beacon I have followed throughout my life.”

† Since deceased
* Indicates retired/emeritus status

SHEPPARD KAPLOW, MD*†



“AS ANESTHESIOLOGISTS, *our first responsibility is to take excellent care of our patients. But we must do more. We must become ‘citizens’ of the hospital: join committees, review boards, and set hospitalwide standards. By participating in the fabric of the hospital, we truly make St. Joe’s a wonderful place in which to seek care.*”

FRANCIS KHOO, MD*



“ALWAYS KNOW THAT OTHERS HAVE MUCH TO TEACH YOU. *Be humble and open to learning from others, whether they are patients, colleagues, friends or acquaintances. I am just a very small fish in a very big ocean.*”

JOSHUA FORMAN, MD



“I BELIEVE THE MOST PRECIOUS COMMODITY WE HAVE IS INSIGHT. *You cannot appreciate the blessings in your life unless you recognize that they are, indeed, blessings. I feel very fortunate that I know just how wonderful the people in my life are and that I am able to practice medicine the way that I truly believe it should be practiced.*”

ANDREW ROSENSTEIN, MD



“WHILE OUR PATIENT EXPERIENCES DEFINE US, *it has always been our relationships with our colleagues that forge us and help us to evolve and fulfill our potential as healers.*”

PATRICIA SAUNDERS, RN*



“WE OFTEN DO NOT KNOW HOW WE IMPACT ANOTHER PERSON’S LIFE. *Therefore, my guiding principle has always been to make someone else’s life better, every day! An act of kindness, no matter how small, can have a life-changing effect.*”

KAREN HACKE, RN



“A QUOTE BY MOTHER TERESA *has served me well in caring for my patients, as well as in life in general: ‘Do things for people not because of who they are or what they do in return, but because of who you are.’*”

GAIL FULFORD, RN



“WITH EVERY INTERACTION, *I try to call to mind the words of Maya Angelou: ‘I’ve learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel.’*”

† Since deceased
* Indicates retired/emeritus status

GEORGE E. LAROCCO, MD



“I’VE HAD A REALLY GOOD LIFE. *I’ve had a lot of fun. I have listened to my heart and soul. I’ve given a lot and I’ve gotten more back in return.*”

STEPHEN H. POLLOCK, MD



“THERE IS A TREMENDOUS AMOUNT OF CHARACTER AND COMPASSION *running through the hallways of this hospital. You are surrounded by people who have a lot of knowledge. But most important is the potential that exists here every day to touch someone else’s life in a meaningful way. I am proud of my relationships with my patients—it’s what matters most to me.*”

BENJAMIN D. VANLANDINGHAM, MD



“I AM DEEPLY PROUD OF THE WORK WE DO IN THE ED. *We work in an environment that is often stressful, but we come together to solve problems and take care of our patients in a way that is collegial, respectful, and energetic. I am reminded every day that I am part of something unique, and I feel very lucky to be part of this team.*”

DEBORAH FLEMING, RN, BSN, MA



“I HAVE ALWAYS FELT A SENSE OF PERSONAL RESPONSIBILITY *when it comes to protecting patients as well as staff. As a nurse, it’s important to identify safety issues and implement process changes to keep our environment of care safe, for everyone.*”

JENNIFER LIEU, MSN, CRNP, APRN-BC, CPHQ, MCSM†



“I AM HONORED TO HAVE SERVED 25 YEARS *at UM St. Joseph Medical Center. I believe the secret to a long fulfilling career is to continue higher learning. I would tell a nurse entering the field to get involved, be flexible, volunteer to participate in projects on your unit. Learn all you can and find a subject that you are passionate about. Research it and then teach it to others. Be the best version of yourself every day.*”

JEANNE VANPOPPEL, RN*



“I STAYED AT UM ST. JOSEPH *for all those years because of the people. Everyone there grows together. It is the kind of place I always wanted to work. It is the kind of place that I can go back to, to be in good company every day.*”

† Since deceased
* Indicates retired/emeritus status

STEVEN F. CRAWFORD, MD



“I’VE BEEN SO EXTREMELY FORTUNATE *to have a life-long professional journey truly filled with excitement for the work that I get to do on a daily basis. That I can fulfill this passion surrounded by exceptional colleagues who along with my patients have taught me how to be a better physician has been a true blessing.*”

RICHARD LINTHICUM, III, MD*



“A CAREER IN MEDICINE IS A MARATHON, NOT A SPRINT. *It takes a special kind of person to support a physician during this long journey. My family has absolutely been the key to my success in medicine. My wife and daughter’s unwavering love and support meant I kept my priorities in order and thus became a better physician. For them, I will always be most grateful.*”

RICHARD MACKEY, MD, MBA, FACS



“I LEARNED FROM MY MENTORS HOW TO TRANSCEND THE DIAGNOSIS *by talking to the person—not patient—by listening to them, educating them and creating a treatment plan. Our patient’s demeanor would go from despair to hope in a single office visit. To affect a patient in this manner, while possessing the surgical skills to achieve successful outcomes, is a gift, and I want to emulate them in every way.*”

KELLY ARCHER, MSN, BSN, BS, RN



“WHEN I REFLECT BACK ON MY CAREER THUS FAR, *a quote from Maya Angelou always comes to mind: ‘My mission in life is not merely to survive, but to thrive; and to do so with some passion, some humor, and some style.’ Moving forward with reverence, integrity, compassion, and excellence in my personal life as well as professionally has always placed me exactly where I should be.*”

SANDRA BRYAN, RN, CPAN



“WHEN FRIENDS ASK ME WHY I HAVE NOT YET RETIRED, *my answer is simple: ‘My life is richer when I am nursing than when I am not.’*”

DAPHNE GOODALL-CLENNON, RN, BSN*



“I BELIEVE STRONGLY IN THE GOLDEN RULE. *It is important to ‘do unto others as you would have them do unto you.’ Nursing is a profession that truly reinforces this ideal. For me, caring for others adds true purpose and meaning to our existence on this earth.*”

† Since deceased
* Indicates retired/emeritus status

SONIA E. BAKER, MD



“WITH THE GIFT OF LISTENING
COMES THE GIFT OF HEALING.”
– Catherine Doherty

HELEN M. GORDON, MD



“TO TRULY LISTEN AND HEAR *others’ stories* is
a privilege. To truly support our fellow human beings on
our lives’ journeys, a vocation.”

FRANK H. MORRIS, MD



“THE WONDERFUL REWARD *for being a*
cardiologist is having a real impact on people’s lives,
including saving them in many cases.”

MARCIA T. KUKLANE, RN†



“MARCIA HAD A DEEP LOVE *for the Emergency*
Room. She had great perspective on the unique
experience that is being a nurse in the ED, and was the
pillar of productivity. This made Marcia an excellent
leader while always staying true to herself.”
– Shelley Smialkowski, RN,
colleague and devoted friend

LISA MCSORLEY, RN



“DO NOTHING OUT OF SELFISH AMBITION.
Rather in humility, value others above yourselves, not
looking to your own interests but each of you to the
interest of the others.”
– Philippians 2:3-4

BETH NASH, BSN, RN



“EMPATHY IS PATIENTLY AND SINCERELY
seeing the world through the other person’s eyes. It is not
learned in school; it is cultivated over a lifetime.”
– Albert Einstein

DIANA SMITH, RN*



“IT IS A PRIVILEGE *to take care of people at*
their most vulnerable. Nurses never have to wonder
if they are making a difference; they know they are.
Nursing enriches your soul.”

† Since deceased
* Indicates retired/emeritus status



CLINICAL SIMULATION LAB

GRAND OPENING FY 2024



The Clinical Simulation Lab, located within our Patient Safety & Innovation Center, offers our team of 2,500 dedicated staff members the space and perspective they need to effectively practice real-world care scenarios in a risk-free setting that keeps patients and staff safe, and builds their clinical confidence.

The Clinical Simulation Lab is made possible through the generosity of our grateful patients and community members who are investing in the professional development of our workforce. We are profoundly grateful to The Carmen and Victoria Deyesu Family Foundation for their philanthropic leadership that is making this safe learning space a reality for our team members.