We've picked a DAISY!

Melinda (second from R) is pictured with (from L) Larry Moore, RN, Tina Marie Carmona and CNO Dr. Rose Labriola.

University of Maryland St. Joseph Medical Center is proud to present the DAISY Award to Labor & Deliver Nurse **Melinda Sparkes, RN**. Patient Tina Marie Carmona, who nominated Melinda, was also on hand to present the award. In honoring Melinda, Tina Marie read an excerpt from a letter she wrote about the care this exemplary nurse provided:

LET ME START BY SAYING that the third time is truly a charm. My husband and I had a remarkable experience with the entire Labor & Delivery team from April 2-5, 2019.

As a busy work-from-home mom of three munchkins, I felt compelled to make time to acknowledge a special person on your staff. Melinda Sparkes, RN, in Labor & Delivery embodies countless characteristics that made this particular experience priceless.

Like my previous pregnancies, this one was also high risk for multiple reasons. My interactions with Melinda began in my second trimester. Every time I made a concerned call to L&D (usually after hours) I was met with Melinda's warm upbeat positive personality, compassionate phone demeanor, patience and wealth of knowledge.

In my third trimester, I had the pleasure of meeting Melinda face-to-face through several visits to the L&D Department. Each time, she demonstrated her commitment to excellence in providing exceptional, quality care—and even sprinkled in some humor to put my nerves at ease.

During my induction process, labor, delivery and recovery, she was an invaluable presence. We were impressed with her leadership abilities, analytical and decision-making skills and how personable she was.

Melinda should serve as an inspiration to all of the employees at the University of Maryland St. Joseph Medical Center. She is a phenomenal example of what it means to be service-oriented, patient-centric and results driven, with a positive outlook and clear focus.

Adds Tina, "Nurses are the heart of health care, and often the unsung heroes. It was an honor to present the DAISY award to Melinda. This achievement was well deserved…She is an extraordinary person who truly exemplifies excellence in patient care. I will be singing her praises for years to come!"

The DAISY Award®

celebrates nurses who provide extraordinary, compassionate and skillful care every day.
To learn more & to nominate a deserving nurse, visit umstjoseph.org/DAISY.

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