

APRIL 2021

We've picked a DAISY!



Angie proudly poses with her well-deserved DAISY Award.

University of Maryland St. Joseph Medical Center is proud to present the DAISY Award to Pediatric Nurse **Angie Sniffen, RN**. Angie was

nominated by a patient and her mother for her extraordinarily supportive care and kindness throughout a family's very trying time:

From the patient:

Ms. ANGIE was so kind during a very difficult time in my life. She knew how much I was struggling and helped me to see that everything was going to be okay, no matter how hard things felt. She was a consistently smiling face and had such a positive attitude, but still pushed me to do my best at the same time. I don't think I could have come as far as I have without her and everything she did for me. I will forever be grateful for the time

Ms. Angie spent with me and the care that she provided.

From the patient's mom:

ANGIE PROVIDED phenomenal care for my daughter, who has anorexia. She noticed both my daughter and me crying after dinner one evening and immediately sat down with us. She listened to my daughter *and really heard her*. She didn't try to "fix" anything... she just listened and supported her. So many people try to provide answers, but it's so important sometimes to just be *heard*...It was an important moment for my daughter.

In addition to extraordinary emotional support, Angie provided exemplary nursing care. She was organized, goal-oriented and compassionate. If it were possible to recommend a nurse to a family member, it would be Angie. It is my honor to help recognize this remarkable nurse.

Thank you, Angie.

The DAISY Award[®]

celebrates nurses who provide extraordinary, compassionate and skillful care every day.

To learn more & to nominate a deserving nurse, visit umstjoseph.org/DAISY.

