

We've picked a DAISY!



University of Maryland
St. Joseph Medical
Center is proud to
present the DAISY
Award to Psychiatric
Nurse **Vivian**

Echeverria Quiroga, RN.

DAISY winner Vivian Echeverria Quiroga, RN, proudly poses with her award.

Vivian was recognized for her exceptional empathy and responsiveness. Her

perceptiveness and timely offer of support when she sensed that her help was needed made a huge difference in a patient's recovery.

From patient A. S.:

During my time in the hospital, as someone coping with trauma, I was unintentionally triggered by a concept Vivian was teaching during a group session, so I quietly exited the room. Noticing this, Vivian made it a point to quietly pull me aside later, before I was discharged, to speak with me about my experience. She let me know of her concern for my well-being, and took the time to review the coping skills I had missed during her session. By just reaching out, Vivian helped make my transition from hospitalization to home much less stressful.

Thank you, Vivian!

The DAISY Award

celebrates nurses who provide extraordinary, compassionate and skillful care every day. To learn more & to nominate a deserving nurse, visit <u>umstjoseph.org/DAISY</u>.





