

FEBRUARY 2025



We've picked a DAISY!



DAISY winner
Rachel Freeland RN,
proudly poses
with her award.

University of Maryland
St. Joseph Medical Center
is proud to present
the DAISY Award to
Emergency Department
Nurse **Rachel
Freeland, RN.**

Rachel was recognized
for her supportive care and calm,
encouraging demeanor during an
especially scary and concerning time
for a patient.

From A.H., the patient's wife:

A day after he'd had surgery for
an unrelated health condition, I had to rush my
husband to the Emergency Department for a
tremendous and scary health concern — bleeding —
caused by what we now know is diverticulitis.

While in the ED, he continued to have at least five
additional bleeding episodes, and the nurse who
took care of him, Rachel Freeland, was absolutely
wonderful. Rachel could not have been more
capable, patient, kind and quick to take care of
any detail in attending to my husband with
strength and compassion.

He was so embarrassed that he kept having these
bleeds because it was so much blood and mess for
her to clean up. In fact, the bleeding was so intense,
he almost fainted a few times — but Rachel stayed
the course and helped him through all of it, with
words of encouragement and comfort.

My husband and I were so impressed with Rachel's
attitude and professionalism and will not soon
forget our great care under her careful watch.

Thank you, Rachel!

The DAISY Award®

celebrates nurses who provide extraordinary, compassionate and skillful care every day.
To learn more & to nominate a deserving nurse, visit umstjoseph.org/DAISY.

