

JANUARY 2023



We've picked a DAISY!

University of Maryland St. Joseph Medical Center is proud to present the DAISY Award to Medical Surgical Nurse **Beth Carnucci, RN-BC**.

Beth was recognized by a patient's family member for her genuine compassion and support when the family member's daughter was anxious about being discharged and managing her pain properly.

From family member P. JM.:

My daughter had major liver surgery and was having difficulty with managing her pain. Beth was compassionate, friendly and genuinely caring. Her personality was easy going and friendly. Beth asked the right questions, took time to listen to my daughter's concerns and to offer options for managing her pain in a non-judgmental way. Beth was efficient and professional, and really connected to my daughter on a personal level. It is evident that Beth is a nurse first and foremost because she cares about people and wants to help them.

My daughter looked forward to seeing Beth and felt comfortable and safe when she knew that Beth was going to be caring for her during her shift. One specific example is on the night before she was tentatively scheduled to be discharged, my daughter was not able to get relief from her pain meds and she was very anxious because she thought if she couldn't manage on the meds she was given, she might not be allowed to go home in the morning.

Beth sat with her and explained what she could do for her, including calling the doctor and maybe getting her something to take at night or something like an NSAID to supplement her meds or maybe a different dose of the pain meds that worked, but she discontinued because they made her hallucinate.

Beth was professional and did not make specific promises regarding specific meds, but she calmed my daughter's fears and gave her hope that her pain would be manageable and she would be able to go home. Once she had hope, she calmed down, was able to tolerate the pain a bit more and was able to face sleeping in the hospital alone for one more night. It may seem trivial to some, but to my daughter and me, it meant so much!



DAISY winner Beth Carnucci, RN-BC, proudly poses with her award.

Thank you, Beth!

The DAISY Award[®]

celebrates nurses who provide extraordinary, compassionate and skillful care every day.

To learn more & to nominate a deserving nurse, visit umstjoseph.org/DAISY.

