

NONDISCRIMINATION POLICY

UM St. Joseph Medical Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. UM St. Joseph Medical Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

UM St. Joseph Medical Center :

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Spiritual Care Services Dept. at 410-337-1109.

If you believe that UM St. Joseph Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Laura Trazzi, Patient Advocate, 7601 Osler Dr., Towson, MD 21204, 410-337-1560, TDD 410-337-1671, lauratrazzi@umm.edu.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Laura Trazzi is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 410-337-1109, TDD 410-337-1671.

注意：如果使用繁體中文，可以免費獲得語言援助服務。請致電 410-337-1109, TDD 410-337-1671。

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 410-337-1109, TDD 410-337-1671 번으로 전화해 주십시오.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 410-337-1109, TDD 410-337-1671.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 410-337-1109, TDD 410-337-1671.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 410-337-1109, TDD 410-337-1671.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 410-337-1109, TDD 410-337-1671.

ትኩረት:- አማርኛ ተናጋሪ ከሆኑ በነፃ የቋንቋ እርዳታ ያገኛሉ።አባከዎ 410-337-1109, TDD 410-337-1671

Dè dẹ nià kẹ dyédé gbo: Ọ jù kẹ̀ m̀ [Bàsòò-wùdù-po-nyò] jù ní, níí, à wuḍu kà kò dọ̀ po-poò b́éin m̀ gbo kpáa. Ọ́ 410-337-1109, TDD 410-337-1671

Ntị: Ọ bụrụ na asụ Ibo, asụsụ aka ọasụ n'efu, defu, aka. Call 410-337-1109, TDD 410-337-1671

AKIYESI: Bi o ba nsọ Yoruba, akanṣe iṣẹ iranlọwọ ede, niọfẹ, wa fun ọ. Pe 410-337-1109, TDD 410-337-1671

توجہ: اگر آپ کی زبان اردو ہے تو آپ کو زبان میں مدد کی خدمات مفت میں دستیاب ہیں۔
410-337-1109, TDD 410-337-1671 پر کال کریں۔

توجہ: اگر بہ زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 410-337-1109, TDD 410-337-1671 تماس بگیرید.

ATANSYON: Si w pale kreyòl ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 410-337-1109, TDD 410-337-1671.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 410-337-1109, TDD 410-337-1671.