

NONDISCRIMINATION POLICY

University of Maryland St. Joseph Medical Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. University of Maryland St. Joseph Medical Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

University of Maryland St. Joseph Medical Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Theresa Gladfelter at 410-337-1109.

If you believe that University of Maryland St. Joseph Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Laura Trazzi, Patient Advocate, 7601 Osler Dr., Towson, MD 21204, 410-337-1560, TDD 410-337-1671, lauratrazzi@umm.edu. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Laura Trazzi is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 410-337-1109, TDD 410-337-1671.

注意：如果使用繁體中文，可以免費獲得語言援助服務。請致電 410-337-1109, TDD 410-337-1671。

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 410-337-1109, TDD 410-337-1671 번으로 전화해 주십시오.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 410-337-1109, TDD 410-337-1671.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 410-337-1109, ATS 410-337-1671.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 410-337-1109, TDD 410-337-1671.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 410-337-1109, телетайп: 410-337-1671.

ትኩረት:- አማርኛ ተናጋሪ ከሆኑ በነፃ የቋንቋ እርዳታ ያገኛሉ።:አባከዎ 410-337-1109 ላይ ይደውሉ።
TTY 410-337-1671

Dè dè nià ke dyédé gbo: Ọ jù ké n̄ [Bàsòò-wùdù-po-nyò] jù ní, níí, à wuḍu kà kò dọ po-poò b̄éin n̄ gbo kpáa. Ọ́á 410-337-1109, TDD 410-337-1671.

Ntị: Ọ bụrụ na asụ Ibo, asụsụ aka ọasụ n'efu, defu, aka. Call 410-337-1109, TDD 410-337-1671.

AKIYESI: Bi o ba nsọ Yoruba, akanṣe iṣẹ iranlọwọ ede, niọfẹ, wa fun ọ. Pe 410-337-1109, TTY 410-337-1671.

توجہ: اگر آپ کی زبان اردو ہے تو آپ کو زبان میں مدد کی خدمات مفت میں دستیاب ہیں۔
TTY 410-337-1671, 410-337-1109 پر کال کریں۔

توجہ: اگر بہ زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد.
با 410-337-1109 410-337-1671 TTY تماس بگیرید.

ATANSYON: Si w pale kreyòl ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 410-337-1109, TDD 410-337-1671.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 410-337-1109, TDD 410-337-1671.