

NONDISCRIMINATION POLICY

University of Maryland Shore Regional Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. University of Maryland Shore Regional Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

University of Maryland Shore Regional Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Director of Patient Experience or the Patient Advocate at 410-822-1000, ext. 5828.

If you believe that University of Maryland Shore Regional Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: the Patient Advocate, c/o UM Shore Regional Health, 219 S. Washington St., Easton, MD 21601, 410-822-1000, ext. 5828. You can file a grievance in person, by mail or fax. If you need help filing a grievance, the Director of Patient Experience is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 410-822-1000, ext. 5828.

注意：如果使用繁體中文，可以免費獲得語言援助服務。請致電 410-822-1000, ext. 5828。

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 410-822-1000, ext. 5828 번으로 전화해 주십시오.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 410-822-1000, ext. 5828.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 410-822-1000, ext. 5828.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 410-822-1000, ext. 5828.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 410-822-1000, ext. 5828.

ትኩረት:- አማርኛ ተናጋሪ ከሆኑ በነፃ የቋንቋ እርዳታ ያገኛሉ።:አባከዎ 410-822-1000, ext. 5828 ላይ ይደውሉ።:

Dè dè nià kè dyédé gbo: Ǿ jǔ ké n̄ [Bàsɔ̀-wùdù-po-nyò] jǔ ní, níí, à wuḍu kà kò d̄ò po-poò b̄éin n̄ gbo kpáa. Dá 410-822-1000, ext. 5828.

Nti: Ọ búrú na asù Ibo, asùsù aka ọasù n'efu, defu, aka. Call 410-822-1000, ext. 5828.

AKIYESI: Bi o ba nsọ Yoruba, akanṣe işe iranlọwọ ede, niọfẹ, wa fun ọ. Pe 410-822-1000, ext. 5828.

توجہ: اگر آپ کی زبان اردو ہے تو آپ کو زبان میں مدد کی خدمات مفت میں دستیاب ہیں۔
پر کال کریں۔ 410-822-1000, ext. 5828

توجہ: اگر بہ زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 410-822-1000 تماس بگیرید ext. 5828.

ATANSYON: Si w pale kreyòl ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 410-822-1000, ext. 5828.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 410-822-1000, ext. 5828.