

*I would like to share my experience meeting Doctor Kurtom's team, on the day of my surgery, October 5, 2016, (TLIF)*

*Jennifer was the first to talk to me in the operating room, she was very supportive and took the time to ease my nerves. She introduced me to Tyler and Mary, they were both involved in setting up something on the other side of the room. They both stopped what they were doing to pleasantly greet me. One of them made a joke "We have a Mary, and a Tyler, we need someone named Moore". Wendy came over to me being very supportive and calming, I told Wendy that I've had several surgeries and that I seem to get more nervous each time. Wendy was very reassuring. She put her hand on my shoulder and explained the procedure and told me this is the time that I can dream about anything I want and to just enjoy a good nap. Casey, I believe was in the corner of the room behind me. Earlier Casey came into the room I was waiting in, and explained her roll in the procedure. I reminded Casey that I met her about 4 years ago at a barbecue. I was having back pain and Casey said "you need to come see my boss". I told Casey, I was here due to the conversation we had that day. Casey remembered the barbecue and mentioned that she was glad I took her advice. Lastly, I really need to acknowledge and thank Crystal. She did all the scheduling and rescheduling of all the various appointments, in order to get my surgery done as soon as possible. I am very grateful for her hard work and dedication. I do need to apologize because there is one young Lady I did not mention due to not getting her name. A petite woman with long blonde hair. I met her in the office. She led me to the examination room and took my vitals. She was positive and upbeat, and worked quickly while still being very pleasant. I realize that this is a lot of detail for a thank you note, however I really wanted to emphasize the point that everyone I came in contact with; that was a part of Dr Kurtom's team demonstrated an amazing level of excellence, compassion, and dedication. I truly felt that I was in good hands, and I am very happy to say that the pain I dealt with for years is gone, thanks to Dr. Kurtom's surgical skills. You all have my unending respect and gratitude. Thank you all so very much.*

*P.S. I think that with such an amazing team Dr. Kurtom needs to re-think his policy of no sharing desserts.*

*Thank you all.*

*Gene Radd, and Melanie Dixon*

