

Paul W. Kelley
P.O. Box 885,
Chestertown, Maryland
21620

August 11, 2015

Dr. Khalid H. Kurtom
490 Cadmus Lane,
Suite #103
Easton, Maryland 21601

Re: Survey of Professional Care Provided

Dear Dr. Kurtom:

I would first like to personally thank you for "giving me back my life"! Words cannot express the happiness and pleasure to return to a normal life where I can get out of bed without pain or assistance. Just being able to smile without having to "think about it" before I do it, sums it up!

When I came to the decision that surgery was not an alternative but mandatory, I returned to Dr. Brian Sullivan, my present and personal physician and long time friend. Dr. Sullivan had treated me for over 13 years while employed with the Maryland State Police. Dr. Sullivan and I spoke at length regarding the necessary surgery regarding my lower back. Prior to going further, Dr. Sullivan encouraged me to seek your opinion, an opinion he valued greatly. Having many prior surgeries with Dr. Sullivan, I was hesitant to follow his advice, however, I followed his wishes.

Upon meeting you, I was impressed with your quiet & professional demeanor. You were very concise with no hesitation in your method of providing the best avenue of treatment for my current debilitating way of life. You ensured me that your method of treatment was the best treatment possible, many that you had preformed prior, successfully! I was impressed and felt within my heart that you were the surgeon that could and would give me back a way of life that I once enjoyed.

On April 14, 2015 I arrived at the Easton Memorial Hospital where I was prepped for surgery. Being very nervous and being extremely depressed with the sudden loss of my mother, you took the time to ensure me that If I wished to postpone the surgery, you would reschedule at a date once my grieving for my mother was behind me. You ensured me that the surgery would be successful but required my full support, attention and compliance. It was at that time I was convinced that my new way of life was about to begin! And it did!!

Upon awakening from surgery in recovery, I experienced something that I had not experienced for over 25 years. There was no pain in my back or legs! I was so overwhelmed that I could not express this to the nurse in the Recovery Department. Once I was taken back to my room, I again could not believe the fact that I could walk without assistance and without pain. This was at 7:30 PM, 7 & 1/2 hours after I entrusted you with my future. The following morning at 10:00 AM, I was discharged from the hospital and walked unaccompanied out of the hospital. I drove myself home without any problems whatsoever.

In closing, I want to personally thank you, your staff and those who assisted in making my life wonderful! From the very first moment that I walked into your office, everyone took the time to make sure I was being cared for. After speaking to you during my first consultation, I spoke at length with Ms. Cynthia Yost, who ensured me that you were without question the surgeon who would give me back my life. She was right! Ms. Yost further made this whole process easy with minimal stress on my behalf. I had to do "nothing". She took care of all scheduling appointments, x-rays, blood work and pre-op appointments. Never before has surgery been this easy! I owed this to her.

As for your staff in the office and those who assisted you in surgery, everyone was so wonderful, caring and compassionate. I cannot believe the "bed side manners" that you and your staff provided throughout this whole process. To sum it up I can only say one thing! Thank you, thank you and thank you again from the bottom of my heart. Prior to the passing of my mom, she told me that you were an angel and that God would guide you in caring for me. She was right!

Thank you again from the bottom of my heart and to all who assisted. You gave me back my life.

Sincerely,

Paul W. Kelley