MedicalMatters
NEWSLETTER FOR THE UM BALTIMORE WASHINGTON MEDICAL STAFF • FALL/WINTER 2018

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MEDICAL STAFF MESSAGE

It takes on average, about 3½ hours to watch a 60 minute football game. There are the needed timeouts to determine the plan, the time needed to simply catch your breath, and the necessary commercials to help pay the bills! But is there wasted time during those 3½ hours? Are there opportunities to make the game more efficient without compromising the quality and safety of the game? Did you know that the actual time that a football is in play during those 3½ hours of screen time is actually only 11 minutes!

Waiting has become an expectation in life. Whether it is at a restaurant, at a ballpark, or unfortunately at a hospital. Patients wait to be seen, wait for studies, wait for a plan, or wait for discharge. Some of the wait is necessary – it takes time for patients to heal or for an intervention to work. But the longer patients wait unnecessarily, the greater the potential for a worsening condition or a negative experience.

With increasing acuity, longer lengths of stay, higher anticipated inpatient and surgical volume, and a fast approaching flu season here at UM BWMC, patient throughput will be critically important. Therefore, patient flow will be a key priority for this year with substantial oversight, focus, and established workgroups concentrating on the safe, efficient care of our patients.

The three areas of focus will include the emergency department, inpatient services, and surgical services. Each area will have an executive sponsor, physician and nursing leadership, and a project manager. Measures of success will be determined for each area and will be tracked throughout the year.

I welcome any and all input to this initiative. Improving throughput improves patient outcomes, but it also has the potential to improve the medical and nursing staff’s satisfaction, efficiency, and work-life balance. If you see opportunities in the areas that you work in, please do not hesitate to reach out with your feedback.

And finally, as you will see in this newsletter, we pay tribute to three medical staff members we lost this year: Larry Linder, Ben Malkiel, and Muhammed Dughly. I hope you may take a moment to remember and reflect on their time with us here at UM BWMC. Our deepest sympathies go out to their families, friends, and colleagues. I personally got to know each of them over the years, and they will be truly missed.

Thank you for all you do to provide our patients with safe, efficient and compassionate care.

Sincerely,

Neel Vibhakar, MD, MBA, FACEP
Senior Vice President, Chief Medical Officer
Medical Matters is created by University of Maryland Baltimore Washington Medical Center’s Marketing and Communications Department, in partnership with the office of the Senior Vice President, Chief Medical Officer.

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13 Welcome Our New Physicians to UM BWMC

The Graduate Medical Education (GME) program at UM BWMC is thriving, with the following departments sending medical students, residents or fellows from the University of Maryland: Urology, Orthopedics, Family Practice, Vascular Surgery, Emergency Department, Cardiothoracic Surgery, Radiation Oncology, Pediatrics and OB/GYN.

The interface for Radiology and EPIC is now live.

Morris Shochet, MD is the new Chairman of the Sub-Department of Infectious Disease.

Madhu Jasti, MD is the new Chairman of the Sub-Department of Neurology.

Hal Crane, MD, Chairman of the Sub-Department of Orthopedics, is the new Associate Chairman of the Department of Surgery.

Christopher Stack, MD is the new Medical Director of the Stroke Program. Thank you to Harjit Bajaj, MD for his work as the former Medical Director of the Stroke Program.

UM BWMC has joined with Kaiser Permanente to become a provider facility. Kaiser will utilize 4 South for its patients. Over the next few months several new Kaiser Practitioners will become part of the UM BWMC Medical Staff.

AWARDS AND RECOGNITION

UM BWMC’s heart program received the American College of Cardiology Foundation’s NCDR ACTION Registry Platinum Performance Achievement Award, recognizing our team for providing safe, high quality care for heart attack patients.

UM BWMC was recognized by U.S. News & World Report in its listing of 2018-19 Best Hospitals. UM BWMC was rated as ‘High Performing’ in four adult procedures and conditions. These include Chronic Obstructive Pulmonary Disease (COPD), Colon Cancer Surgery, Heart Failure, and Lung Cancer Surgery.

The Tate Cancer Center received a three-year re-accreditation by the Commission on Cancer (CoC) and the American College of Surgeons as an Academic Comprehensive Cancer Program (ACAD).

UM BWMC completed a successful re-certification as a Primary Stroke Center. In addition, we received the American Heart Association/American Stroke Association’s 2018 Get With The Guidelines’ Stroke Silver Plus Quality Achievement Award.
HAL CRANE, MD NAMED UM BWMC PHYSICIAN OF THE YEAR

The 2018 UM BWMC Physician of the Year was awarded to orthopaedic surgeon Dr. Hal Crane at the medical center’s annual Service Awards Banquet on May 10.

Dr. Crane is Chair of Orthopaedic Surgery, Associate Chair of Surgery and Medical Director of the Joint Replacement Center at UM BWMC. He is an adjunct assistant professor of orthopaedics at the University of Maryland School of Medicine. He has been a member of our medical staff since 2012. Dr. Crane received his medical degree from the University of Tennessee. He completed an internship and residency in orthopaedic surgery at the University of Texas at San Antonio and a research fellowship in total joint replacement at the Harrington Arthritis Research Center in Phoenix, Arizona.

He was nominated for demonstrating an environment of compassion, current technology, exceptional service, quality patient care, respect and teamwork. Some of his nominations included the following commendations:

- “Dr. Crane has a wonderful collaborative approach with all caregivers and staff. He is very kind and compassionate to all. He speaks from the heart to his patients.”
- “Dr. Crane exhibits compassion, exceptional service, and gives quality patient care. He is a team player and is very respectful of his staff. He is well versed in current technology and treatment modalities.”
- “Dr. Crane is willing to answer questions about his patients, their treatments and healing process. He allows the nurses to gain a better understanding of joint replacements by allowing them to experience a joint replacement surgery pre-op, OR and post-op.”
- “He is very kind and considerate and goes beyond the extra mile to ensure and demonstrate staff satisfaction and appreciation. Dr. Crane embodies all that UM BWMC could ask for. I wish we could clone this wonderful professional.”
- “Dr. Crane is the role model for cutting-edge orthopaedic practice excellence and for engaging his entire clinical team in providing world class orthopaedic patient care.”

Please join us in congratulating Dr. Crane on his award! If you would like to nominate a colleague for the 2019 Physician of the Year Award, please contact Richard Hackett in Medical Staff Services at 410-787-4130 or visit the UM BWMC intranet.

OFFICE UPDATES

- Aziz ObGyn, located in Columbia, has opened a second office location in Glen Burnie. Dr. Homayara Aziz and Dr. Linda Alexander now see patients at 7671 Quarterfield Road, #302. They can be reached at 410-775-6430.
- The Pasadena office of UM CMG Women’s Health has moved from Postal Court to Mountain Road. Their new office address is 3708 Mountain Road, Suite A1. They can be reached at 410-553-8260. Their other office locations remain in the BW Health Services Building in Hanover and in the Aiello Center in Glen Burnie.
- The Glen Burnie office of UM CMG General Surgery has moved from the Aiello Center to the Executive Center. Dr. Amy Stump and Dr. Geoffrey Saunders now see patients at 300 Hospital Drive, Suite 234. Their second office location remains at Shipley’s Choice Medical Park in Millersville.
- Dr. Stewart Axelbaum, a long-time radiologist with Advanced Radiology, has retired.
Second Endovascular Suite Opens with Leading-Edge Technology

UM BWMC is the first hospital in Maryland and the Mid-Atlantic region to install the new Artis Pheno® multi-axis angiography system from Siemens Healthineers. This robotic imaging system allows our surgical team to offer the most advanced clinical procedures and techniques to patients, combining unmatched positioning flexibility with high definition imaging. The new system enables physicians to treat a variety of vascular pathologies including peripheral artery disease, aneurysmal disease and cerebrovascular disease.

The Artis Pheno’s robotic-assisted positioning enables the 3D-visualization of larger sections of anatomy. It delivers sharply detailed images required for endovascular procedures, enhances clarity in 2D imaging, and enables an array of 3D imaging applications to help enhance clinical decision-making. The technology was installed in a new endovascular suite in our Operating Room, now giving us two dedicated endovascular OR suites. The first procedure was completed using the Artis Pheno in September.

Operating Room Installs Mobile Intraoperative CT

UM BWMC’s Operating Room recently added new technology to expand imaging capabilities during neurosurgical procedures. Brainlab’s Airo®, a mobile intraoperative CT, is now being used in the OR for cranial, spine and trauma procedures. The Airo uses an ultra-small footprint and is designed to function inside our existing OR suites, eliminating the need for construction. It is moved between rooms as needed for procedures.

The mobile CT provides soft tissue imaging that offers superior definition for the spine, and allows for a cohesive imaging and patient positioning solution. This expands clinical decision-making for cranial and other surgical procedures. The scan volume allows surgeons to image the entire spine in a single scan and to visualize more anatomical context than 3D C-arms.

With the addition of the Airo, patients will no longer have to go to Radiology post-op for their scan, as the CT can be done in the same OR immediately following the surgical procedure. This allows for a better patient experience, and will allow surgeons to catch any potential problems early to prevent a return to the OR, especially for our brain tumor patients. The first procedure was completed using the Airo in October.
RISE
Resilience in Stressful Events Program
Providing care and support to our staff 24/7

OUR MISSION:
To provide timely peer support to any colleague who encounters a stressful work related event.

Are you under stress because of a work related event? Do you want to talk?
We encourage all employees, providers, managers, supervisors and peers or friends to call the RISE team after any stressful work related event. Peer support can make a significant difference. Support is available immediately and at any time after an event.

What is RISE?
A program designed by Johns Hopkins Hospital in an effort to provide timely peer support to health care staff who are second victims.

What is a Second Victim?
A term given to health care staff involved in adverse events, and/or encountering stressful, patient-related events. Second victims are often left feeling responsible for the event, feeling as though they have failed, or questioning their clinical judgment.

Examples of Stressful Clinical Events
- Death of a patient
- Medical error
- Pediatric case
- Death of a staff member or their spouse
- Patient fall
- Challenging patient or family situation
- Bullying/violence

Second Victim Signs & Symptoms
- Guilt
- Self-doubt
- Social avoidance
- Shock
- Depression and/or anxiety
- Fear
- Flashbacks

Positive Ways to Cope with Stress
- Participate in physical exercise, along with relaxation, to help alleviate some physical reactions to stress
- Keep your routine
- Avoid alcohol and drug use
- Give yourself permission to react; don’t try to hide your feelings
- Eat regularly
- Minimize the use of sugar and caffeine
- Call the RISE team

Contact for RISE
Pager: 410-850-8078

The RISE team is free, confidential* and available 24/7 whenever you want or need us!
*Exception: any clear indication that the employee is at risk of immediate self-harm or harming others.

Interested in becoming a RISE responder?
Must be dedicated, understanding, professional and a good listener.

For more information, contact:
jill.danzilo@umm.edu, kristen.hargett@umm.edu or carolann.sperry@umm.edu
UM BWMC LAUNCHES CENTRAL SCHEDULING CENTER for Outpatients

UM BWMC is proud to launch a new Outpatient Central Scheduling Center to enhance the appointment scheduling experience for patients at UM BWMC’s outpatient offices. This new scheduling center will be adopted on a rolling basis by our outpatient clinical facilities located within the hospital.

Through the Central Scheduling Center, patients will be able to speak to a staff person more quickly, reducing wait times, transfers and voicemails. Patients will no longer need to place multiple calls to prepare for their office visits, as the Central Scheduling Center team will be able to manage all of the patients’ scheduling, insurance verification and pre-registration needs in one call. This new telephone workflow will enable the front desk team members at each office to spend more time assisting patients and their families at check-in and check-out.

The University of Maryland Center for Diabetes and Endocrinology was the first center to launch this new scheduling process in September 2018.

Other departments will continue to adopt the central scheduling model through September 2019, including the Anticoagulation Clinic, the Wound Healing and Hyperbaric Medicine Center, Ostomy Clinic, Radiology, the Vascular Center, Respiratory Therapy EEG & PFT, Cardiac Diagnostics, and Rehabilitation Services.

With the Central Scheduling Center, current and new patients can continue to call their office directly using the existing phone number. A new phone tree will prompt them to select the option for appointments, which will connect them immediately to a member of the Central Scheduling Center. All other patient needs will continue to be handled by the staff in the clinical departments.

The Central Scheduling Center can be reached by calling 410-787-4437 and is located at the Crain Mayo Medical Building at 1720 Crain Highway. They also offer services for non-English speaking patients. This new scheduling process will be communicated directly to patients as they check-out of their doctors’ visits in the affected offices. For more information about the Central Scheduling Center at UM BWMC, call 410-787-4437.

QUALITY AND PATIENT CARE ACHIEVEMENTS in Fiscal Year 2018

- Our Quality Based Reimbursement scores have improved year-over-year. This score reflects the quality of care we provide through metrics such as hospital acquired infections, patient experience, and mortality.
- Our overall patient experience improved, as reflected in our HCAHPS patient survey scores. Every domain within HCAHPS showed improvement over the last year, and the Nursing Communication domain is in the 85th percentile in the state of Maryland.
- Our Hospitalist Geographic Assignments and multi-disciplinary bedside rounds continue to make a positive impact on the patient experience.
- The Guardian Program was implemented to detect early signs of sepsis and decrease mortality. This program has contributed to a 30% decrease in our sepsis mortality.
- Hospital acquired infections like CLABSI, CAUTI, SSI and C-diff improved. Our Harm Index (how we track hospital acquired conditions) decreased 25% from the previous fiscal year.
- Critical Care West had 12 consecutive months without a CAUTI.
- Our readmission rate decreased to 11%.
- We improved our door-to-TPA time for stroke patients, going from 90 minutes to under 60 minutes.
To offer the highest quality health care to our patients with heart failure, UM BWMC has registered with the American Heart Association’s Get With The Guidelines – Heart Failure (GWTG-HF). This is a collaborative quality improvement program, designed to improve adherence to evidence-based care of patients hospitalized with heart failure. This program will offer UM BWMC clinicians the best evidence in making decisions about the treatment of heart failure patients and, in turn, will prevent complications and enhance patient outcomes.

GWTG-HF achievement awards reflect the amount of time for which the hospital demonstrates its performance. The program focuses on several key initiatives: making the best or most effective use of medications; managing and coordinating early follow-up care; and improving patient education.

In order to achieve certification, UM BWMC will be graded on the following:

**Achievement Measures**
Hospital must reach >85% compliance in all achievement measures. These include:

1. Medications ACEI, ARB or ARNI (Entresto) at discharge
2. Administration of Evidence-Based Specific Beta Blockers (Bisoprolol, Carvedilol, and Metoprolol Succinate – not the tartrate)
3. Measurement of the patient’s Left Ventricle function
4. Ensuring the patient has a Cardiologist or Primary Care Physician appointment before being discharged from the hospital

**Quality Measures**
Hospital must achieve >75% compliance in at least four different measures. Some examples of quality measures are: anticoagulation for atrial fibrillation or flutter; counseling on potential implantable cardioverter-defibrillators; and cardiac resynchronization therapy.

**Reporting Measures**
These measures assist in benchmarking and tracking critical aspects of Heart Failure care. One of the measures, “Referral to AHA heart failure interactive workbook,” is an excellent tool for patients to access information on heart failure. This workbook can be found at [www.ksw-gtg.com/aha-heartfailure/](http://www.ksw-gtg.com/aha-heartfailure/).

Dr. Jorge M. Ramirez, chair of cardiology, spearheads the Cardiac Collaborative Practice Team at UM BWMC which is tasked to act in accordance with the American Heart Association’s GWTG-HF with the goal of achieving certification. If you have any questions, please contact Cindy Knott, Senior Performance Improvement Coordinator at 410-787-4457.
Muhammad Dughly, MD | Neurologist

Dr. Muhammad Dughly was a good friend and a trusted colleague of mine. He was an honest, hardworking, and very intelligent man who cared deeply for his family, friends and patients. As it pertains to the field of neurology, he was extremely knowledgeable in its various subspecialties, having achieved numerous different board certifications. He has also had a strong influence on the way that I practice neurology; helping me to understand that the patient is always the most important part in medicine. We are all deeply saddened to lose such a great man; but I do know that his legacy will continue to live on. – Harjit Bajaj, MD

Larry Linder, MD | Emergency Medicine Physician, former Chairman of the Department of Emergency Medicine and Chief Medical Officer at UM BWMC, and former CEO of the UM Community Medical Group

Larry was one of the first persons that I met when I came to North Arundel Hospital back in 2002. At that time, he was working tirelessly to help build one of the busiest ER’s in Maryland. Over the years we served on countless committees together, attended innumerable meetings, accompanied numerous Joint Commission surveyors through the OR, stamped out numerous “political fires,” had way too many lunches together, “attempted” to play golf together, and even rode our Trek road bikes together. He was one of my closest professional friends.

He had a way of pushing you to do things that you were pretty sure you couldn’t do. Then after doing it, he’d look at you with his wry smile and say, “see that wasn’t so hard.” He did that with many of his friends and colleagues, and we are far better for it.

Like many of you, I was devastated when I heard the news of Larry’s death. I thought immediately of his wife Jeanette, and daughter Kaylie. I still think about Larry quite often. I really miss his wit, his jokes, his problem solving, his medical expertise, his administrative wisdom, his adventurous spirit, our shared background of Philly, his love of life…and most of all, his friendship. – Marshall Benjamin, MD, chair of surgical services

Benjamin Malkiel, DO | Internal Medicine Physician on UM BWMC’s Inpatient Team

Dr. Ben Malkiel was a breath of fresh air in the midst of often stressful days. Ben always had something funny to say to make those around him laugh, sometimes laugh to the point of tears. Often out of the blue, he would catch his team members off guard and say something hilarious to reset the stage. Likewise, his incredible wit impacted the UM BWMC family on many levels. Ben was a stickler for details and cared a lot about providing excellent care to his patients. He was an awesome person and a good friend. Ben will be greatly missed. – Ann Maria Hester, MD, inpatient team
What is the Transitional Care Center?
UM BWMC’s Transitional Care Center (TCC) is a discharge clinic for high-risk patients, patients without a primary care physician, or those needing additional support. The Transitional Care Center is located in the Aiello Center on the hospital’s medical campus. Our team facilitates a smooth transition home after patients are discharged from the hospital, and we provide patients with the resources they need to avoid being readmitted.

What happens during a patient appointment?
A patient visit at the TCC includes ample time with the:
- Clinic provider (physician or nurse practitioner) for overall evaluation time
- Pharmacist for medication reconciliation and education
- Nurse for education
- Community resource worker for social support and resources

Who does the TCC care for?
The TCC specializes in helping patients who visit the ED often, have frequent readmissions or have the potential for a readmission. These patients include individuals who may need extra support to better manage chronic conditions such as COPD, Congestive Heart Failure, diabetes and cellulitis. These conditions require a lot of education and it’s critical that the patient understands how to remain healthy at home.

Nurses, care managers and providers can refer patients to the TCC after discharge, usually for one comprehensive visit, and then be referred to community physicians. When patients don’t have a primary care physician, the center assists them with scheduling an appointment with one from the community.

What if the patient already has a primary care physician?
No problem – we can still see them for a comprehensive visit to help them smoothly transition home and then provide the care notes to their regular provider. We are not primary care providers – we are a discharge clinic that works to bridge the gap for patients who could benefit from extra support to be successful at home with their ongoing health needs.

The Transitional Care Center provides the primary care physician with a clinic summary note, which is faxed over to the primary care offices after the patient is seen.

Can I refer a patient there?
Nurses, care managers, advanced practice providers and physicians can refer patients to the TCC. A consult order can be placed in EPIC Portfolio, and a member of our team will contact the patient to schedule a convenient, timely appointment.

Patients benefit from the services at the Transitional Care Center in many ways, including:
- Helping to keep them healthy to avoid hospital readmissions and repeat visits to the emergency department
- More one on one time spent understanding their chronic conditions and medications
- Connecting them with specialists and primary care providers in the community
- Arranging support services to improve quality of life, such as signing up for medical assistance, and providing resources to shelters and other resources
- Helping with immediate needs such as hygiene products
What should I say to my patient if I want to refer them to the TCC?
We encourage you to start the conversation with your patient if you think they could benefit from a visit with us. While discussing discharge plans and next steps, here are some talking points to use with the patient:

• “We’ve gone over a lot of information, and I know this can feel overwhelming. We have a great resource for patients called the Transitional Care Center. It is right next door and they help patients understand what comes next once you get home. Would you like me to arrange an appointment for you to meet with a provider to go over everything in more detail?”

• “I see that you don’t have a primary care physician. Our Transitional Care Center would be a great place for you to start once you get home. They will connect you with a doctor who can help you manage your conditions and keep you out of the hospital. They can see you within a day or two. Would you like me to arrange a visit for you?”

• “Your condition will require a lot of ongoing care. Do you feel like you have the resources and education to be successful at home? If you’re unsure, we have a Transitional Care Center on our campus that helps patients have a smooth transition home.”

WHEN TO ORDER A CONSULT CHECKLIST

TRANSPORTAL CARE CENTER
QUICK REFERENCE GUIDE FOR CONSULT

MUST MEET CRITERIA FOR CONSULT TO BE PLACED
PLACE CONSULT IN EPIC PORTFOLIO

PATIENT HAS:

☐ Medicare
☐ Commercial Insurance (includes Medical Assistance)
☐ Self Pay with NO PCP (*needs to be seen within 7 days D/C)

CHRONIC DISEASE:

☐ Asthma  ☐ COPD  ☐ CAD  ☐ Diabetes
☐ HTN  ☐ Stroke  ☐ MI  ☐ CHF

PATIENT HAS:

☐ High Utilizer (4 ED visits in the last 6 months)
☐ 30 Day Readmission or 3 hospital admits/obs in the last 6 months
☐ Potential for a 30 Day Readmit
  ☐ New chronic Disease Diagnosis
  ☐ Poly Pharmacy (<medications)
  ☐ Lives alone with no support system
  ☐ Low health literacy

Transitional Care Center
203 Hospital Drive, Suite 312
Glen Burnie, MD 21061

Phone: 410-787-4291  Fax: 410-787-4292  Email: melissa.vera@umm.edu
The inpatient behavioral health unit at UM BWMC recently completed construction on 10 additional beds – increasing from 14 to 24 inpatient beds. The unit is expected to open to its full capacity by early 2019. With the additional inpatient beds, we will be able to treat 650 more inpatients each year, significantly reducing the number of patients who are transferred out of the community for care.

Since our Psychiatric Unit opened in 1989, we have treated more than 100,000 patients here. Today, we continue to offer a full continuum of psychiatric care. In a year, we serve more than 800 admitted patients, 300 partial hospitalization and outpatients, and perform 3,800 emergency room consults.

The psychiatric team at UM BWMC is comprised of over 100 dedicated and experienced staff members including physicians, nurse practitioners, registered nurses, social workers, occupational therapists, techs, pharmacists and other professionals. Our specialized team provides a full range of care including:

- Inpatient Psychiatric Care
- Partial Hospitalization Program (PHP)
- Intensive Outpatient Program (IOP)
- Emergency Department Consultations
- Patient Consultations throughout the rest of the hospital
- Monthly Mental Health Support Group

Our services focus on psychoeducation, psychotherapy, medication stabilization, community reintegration, and family consultation and education services. Through each of our programs, we strive to provide individualized treatment, promote healthy coping skills, and instill hope and confidence that our patients need to thrive at home and in the community.

With the increase in residents coping with mental illness and opioid abuse, the need for our services has grown exponentially. We are grateful for the support and collaboration of our many partners who made this expansion possible, so we can provide even more community members help with their mental illness and help them thrive.

Mental illness affects too many families, and we want them to know they are not alone in their mental health journey. Help is available, and now with our expansion, help is more readily available close to home. Thank you for supporting our patients with mental illness.

Please feel free to contact me if you have any questions about our behavioral health services at UM BWMC. I can be reached at 410-787-4125 and the department can be reached at 410-787-4627.
WELCOME TO UM BWMC

University of Maryland Baltimore Washington Medical Center and the Medical Executive Committee are pleased to announce the appointment of the following providers to its medical staff between March 2018 and September 2018:

**CARDIOLOGY**

Abid Fakhri, MD  
UM Baltimore Washington Heart Associates, Glen Burnie  
410-768-0919

Asghar Fakhri, MD  
UM Baltimore Washington Heart Associates, Glen Burnie  
410-768-0919

Farrukh Jalisi, MD  
UM Baltimore Washington Heart Associates, Glen Burnie  
410-768-0919

Vasundhara Muthu, MD  
UM Baltimore Washington Heart Associates, Glen Burnie  
410-768-0919

Minesh Patel, MD  
Kaiser Permanente  
410-737-5260

Emil Thattassery, MD  
Kaiser Permanente  
410-737-5260

Dou Zhang, MD, PhD  
Kaiser Permanente  
410-737-5230

**CRITICAL CARE**

Kelli Eimer, MD  
UM BWMC Critical Care Intensivist Team  
410-787-4530

Julieann Griffith, CRNP  
UM BWMC Critical Care Intensivist Team  
410-787-4530

Leslie Juarbe-Rivera, MD  
UM BWMC Critical Care Intensivist Team  
410-787-4530

Jeffrey Marshall, MD  
UM BWMC Critical Care Intensivist Team  
410-787-4530

Urvi Patel, PA-C  
UM BWMC Critical Care Intensivist Team  
410-787-4530

Amrik Ray, MD  
UM BWMC Critical Care Intensivist Team  
410-787-4530

Subodhkumar Sundaram, MD  
UM BWMC Critical Care Intensivist Team  
410-787-4530

**EMERGENCY MEDICINE**

Matthew Brawn, PA-C  
UM BWMC Emergency Department  
410-787-4565

Robert Greenwald, MD  
UM BWMC Emergency Department  
410-787-4565

Adeolu Ogunbode, MD  
UM BWMC Emergency Department  
410-787-4565

Patricia Schult, PA-C  
UM BWMC Emergency Department  
410-787-4565

Brian Wexler, MD  
UM BWMC Emergency Department  
410-787-4565

**FAMILY MEDICINE**

Lakesha Addison-Harris, CRNP  
University of Maryland Community Medical Group  
Adult and Senior Care, Millersville  
410-553-8092

John Billon, MD  
Maryland Primary Care Physicians, Arnold  
410-757-7600

Angela Calle, MD  
Maryland Primary Care Physicians, Annapolis  
410-266-5852

Amy Cowart, MD  
Maryland Primary Care Physicians, Pasadena  
410-255-2700

Andrea Cuniff, MD  
Maryland Primary Care Physicians, Annapolis  
410-266-5852

Ona Ndu, MD  
Adfinitas Health  
443-949-0814
<table>
<thead>
<tr>
<th>Name</th>
<th>Specialty</th>
<th>Institution</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Dana Sloane, MD</td>
<td>NEPHROLOGY</td>
<td>Kaiser Permanente</td>
<td>703-359-7878</td>
</tr>
<tr>
<td>Hossam Abdalla, MD</td>
<td>NEPHROLOGY</td>
<td>Mid-Atlantic Nephrology Associates, Glen Burnie</td>
<td>410-760-3588</td>
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<tr>
<td>Kryt Chattrabhuti, MD</td>
<td>NEPHROLOGY</td>
<td>Washington Nephrology Associates, Annapolis</td>
<td>410-224-0270</td>
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<td>Kaiser Permanente</td>
<td>410-339-5508</td>
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<td>Tanuja Mishra, MD</td>
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<td>Kaiser Permanente</td>
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<td>Jason Rosenberg, MD</td>
<td>NEUROLOGY</td>
<td>Kaiser Permanente</td>
<td>410-737-5370</td>
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<tr>
<td>Christopher Stack, MD</td>
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<td>UM BWMC Spine and Neuroscience Center</td>
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<td>Boram Ji, MD</td>
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