

NONDISCRIMINATION POLICY

University of Maryland Baltimore Washington Medical Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. University of Maryland Baltimore Washington Medical Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. University of Maryland Baltimore Washington Medical Center provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Nursing Administration at 410-787-4362.

If you believe that University of Maryland Baltimore Washington Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Patient Advocate Department, 301 Hospital Dr., Glen Burnie, MD 21061, 410-787-4200, TTY 410-787-4498, feedback@umm.edu, Fax number 410-595-1908. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Patient Advocate Department is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-868-1019, 800-537-7697 (TDD)

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 410-787-4362 (TTY: 410-787-4498)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 410-787-4362 (TTY: 410-787-4498)。

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 410-787-4362 (TTY: 410-787-4498). 번으로 전화해 주십시오.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 410-787-4362 (TTY: 410-787-4498).

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 410-787-4362 (ATS: 410-787-4498).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 410-787-4362 (TTY: 410-787-4498).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 410-787-4362 (телетайп: 410-787-4498).

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 410-787-4362 (መስማት ለተሳናቸው: 410-787-4498)።

Dè dè nà kè dyédé gbo: ɔ jũ ké m̄ [Bàsòò-wùdù-po-nyò] jũ ní, níí, à wuḍu kà kò d̄ò po-poò béin m̄ gbo kpáá. Ǻá 410-787-4362 (TTY: 410-787-4498)

Nti: O bụrụ na asụ Ibo, asụsụ aka ọasụ n'efu, defu, aka. Call 410-787-4362 (TTY: 410-787-4498).

AKIYESI: Bi o ba nsò èdè Yorùbú ọfè ni iranlọwọ lori èdè wa fun yin o. È pe ẹrọ-ibanisọrọ yi 410-787-4362 (TTY: 410-787-4498).

خدمات کی مدد کی زبان کو آپ تو دہیں، بولتے اردو آپ اگر: بخ بردار کال۔ دہیں دسد تیا ب میں مفت 410-787-4362 (TTY: 410-787-4498). کریں

زبانہی تہ سہ یلات ک نید، می گ ف تگو فارسی زبان دہا اگر: بت وجه شما برای رایگان بصورت 410-787-4362 (TTY: 410-787-4498) فرامہم بد گ برید

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 410-787-4362 (TTY: 410-787-4498).

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 410-787-4362