Our mission is to provide the highest quality health care services to the communities we serve.

Our vision is to be the preferred regional medical center through nationally recognized quality, personalized service and outstanding people.
UM BWMC GOALS, PRIORITIES AND TACTICS

EXCEPTIONAL QUALITY, SAFETY AND PATIENT EXPERIENCE

Create a culture of excellence where exceptional quality, safety and the patient experience result in superior patient outcomes.

- Clinical performance improvement
- Update to private rooms
- Create an “ideal patient encounter”
- Enhance image and develop UM BWMC brand strategy

EASE OF ACCESS TO CARE FOR MARYLAND RESIDENTS

Ensuring timely and efficient access to comprehensive and affordable healthcare services, resulting in the “right care in the right place at the right time.”

- Build primary care network
- Distribute ambulatory services in target markets
- Continue to develop clinical programs (obstetrics, cancer, orthopaedics, neurosurgery/spine surgery)
- Develop cardiovascular care strategy

CONSISTENTLY STRONG FINANCIAL PERFORMANCE

Operating in an efficient and effective manner on a consistent basis to provide access to capital funds sufficient for reinvestment in ongoing operations, investment in strategic growth and investment in innovation and the transformation of healthcare delivery.

- Increase the UM BWMC donor base and connect their interest with the needs of the organization

LEADER IN INNOVATION AND INTEGRATED CARE DELIVERY

Advance the health of Marylanders in our community by transforming care delivery through clinical integration among providers and community partners, while contributing to medical innovation and discovery and training Maryland’s future physicians, nurses, clinicians and allied health professionals.

- Population health management capability
- Data driven learning organization
- High performance physician network
- Establish standardized patient care “pathways” and protocols

HIGHLY ENGAGED EMPLOYEES AND PHYSICIAN PARTNERS

Promote and sustain a highly engaged and talented workforce, along with a team of physician partners and learners, all working in concert to achieve a culture of excellence across the University of Maryland Medical System.

- Invest in developing skills to be a LEAN capable organization
- Develop and train a high-quality workforce
- Develop physician leaders and identify opportunities for physician engagement

ABOUT UM BWMC

University of Maryland Baltimore Washington Medical Center has 303 hospital beds, 2,800 employees and 700 medical staff members. It is a member of the University of Maryland Medical System, a multi-hospital system with academic, community and specialty service missions reaching every part of the state and beyond.

UM BWMC’s centers of excellence include the Tate Cancer Center, Aiello Breast Center, Vascular Center, Sleep Center, Cardiac Care, Pascal Women’s Center, Digestive Health Center, Joint Replacement Center, Spine and Neuroscience Center, Wound Healing and Hyperbaric Medicine Center, Center for Diabetes and Endocrinology, Emergency Department, and outpatient services including infusion, imaging, laboratory and rehabilitation.