

# Ordering COVID-19 Labs

To alleviate the need for COVID-19 testing among Maryland residents, drive-through COVID-19 testing is now available at select Vehicle Emissions Inspection Program (VEIP) sites throughout Maryland. CRISP is supporting COVID-19 lab order entry for eligible patients through our Unified Landing Page....

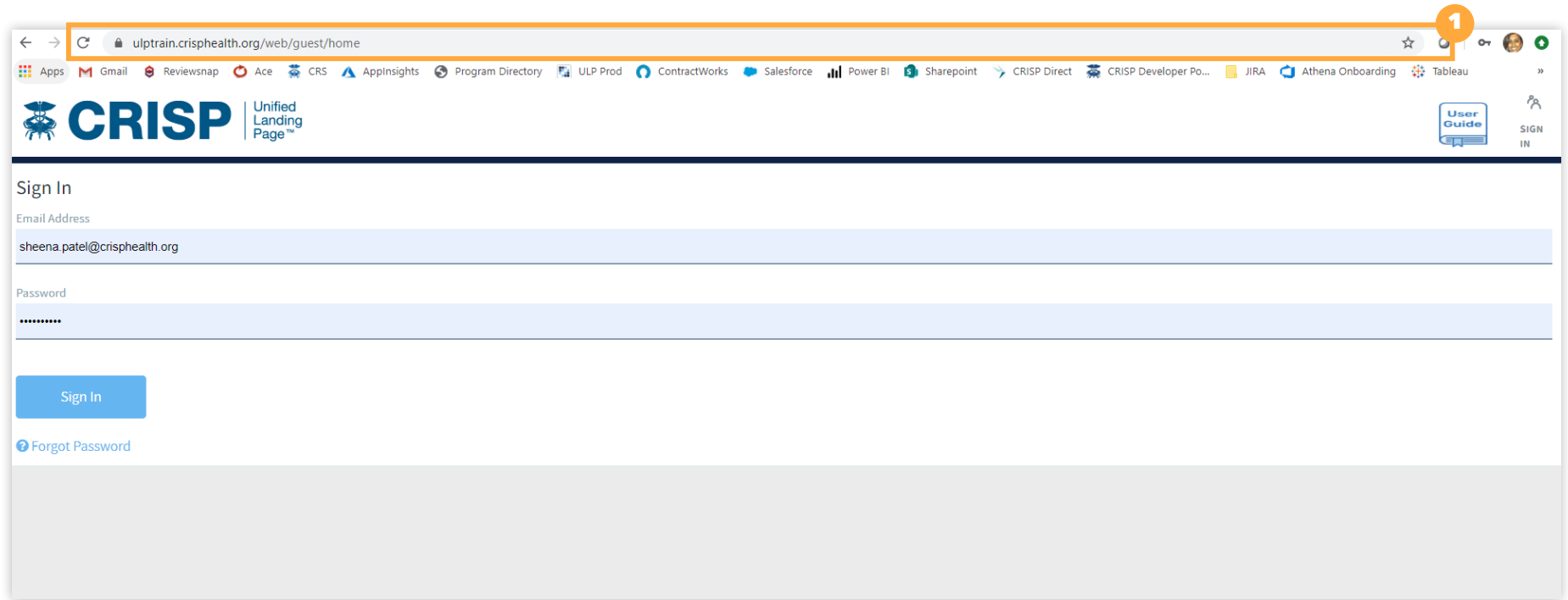
The overall statewide test ordering priority is as follows:

Health care providers shall prioritize COVID-19 test orders to the following groups:

- A. Severely ill hospitalized patients, who should be tested by the most expeditious means available (either a hospital lab, private lab, or the State Laboratory)
- B. Symptomatic Emergency Medical Service Personnel, healthcare workers, and law enforcement personnel (should be tested by available means)
- C. Symptomatic patients in nursing homes, long-term care facilities, or in congregate living facilities housing individuals who are medically fragile; OR
- D. Symptomatic high-risk unstable patients whose care would be altered by a diagnosis of COVID-19.



# How To Order COVID-19 Labs



The screenshot shows a web browser window with the URL [ulptrain.crisphealth.org/web/guest/home](http://ulptrain.crisphealth.org/web/guest/home). The browser's address bar and tabs are visible at the top. The page header includes the CRISP logo and the text "Unified Landing Page™". A "User Guide" button and a "SIGN IN" link are located in the top right corner. The main content area is titled "Sign In" and contains two input fields: "Email Address" with the value "sheena.patel@crisphealth.org" and "Password" with masked characters. A blue "Sign In" button is positioned below the password field, and a "Forgot Password" link is located below the button.

## 1 Login

Log into the CRISP Unified Landing Page at [ulp.crisphealth.org](http://ulp.crisphealth.org)

# How To Order COVID-19 Labs

The screenshot shows the CRISP Unified Landing Page. At the top, there is a navigation bar with various application icons (Apps, Gmail, Reviewsnap, Ace, CRS, AppInsights, Program Directory, ULP Prod, ContractWorks, Salesforce, Power BI, Sharepoint, CRISP Direct, CRISP Developer Po..., JIRA, Athena Onboarding, Tableau). Below the navigation bar is the CRISP logo and a 'Unified Landing Page' tagline. The main navigation menu includes: HOME, CALIPR, CENSUS VIEW, PATIENT SNAPSHOT, ENS PROMPT, HEALTH RECORDS, EMERGENT IMAGING, PDMP, IMAGING-WORKLIST, COVID-19 LAB ORDER (highlighted with a red box and callout '4'), and NO PATIENT: COVID-19 LAB ORDER (highlighted with a red box and callout '3B').

The Patient Search form is highlighted with a red box and callout '2'. It contains the following fields:

- Last Name(Required): gilbert
- First Name(Required): grape
- Date Of Birth(Required): 01 / 01 / 1984
- Gender:  Male  Female
- SSN: xxx-xx-xxxx

The Patient Search Results table is highlighted with a red box and callout '3'. It contains the following data:

FIRST	LAST	DATE OF BIRTH	CRISP ID	GENDER	ADDRESS	MATCH SCORE	INCLUDE
Gilbert	Grape	01/01/1984	151672388	Male	4145 Earl C Adkins Dr River, WV 26000	Very Likely	<input checked="" type="checkbox"/>

Below the table is a 'SEARCH APPS' button. At the bottom of the page, there is a 'Usage Terms and Conditions' section with the following text:

I understand that access to the health record is only available for patients with whom I have a treatment relationship and who have not opted out of the HIE, with the exception of data provided by the Maryland Prescription Drug Monitoring Program (PDMP), which is mandated by law.

I understand that as a participant in the HIE, our organization has a responsibility to make sure patients are aware, circumstances permitting, of their right to opt-out of non-PDMP clinical data prior to performing a query.

## 2 Searching Patient

Search a patient using First Name, Last Name, DOB.

## 3 Selecting Patient

Select the appropriate patient from the Patient Search Results list by checking the box in the "Include" column on the right-hand side of the screen.

## 3B If Patient Not Found

If the patient is not found in Patient Search, the patient may not have a CRISP record. Click the "No Patient: COVID-19 Lab Order" tab to manually complete a lab order form.

## 4 Generating Lab Order

If the patient is found in Patient Search, once you have selected your patient, click the COVID-19 Lab Order tab at the top of the screen.

# How To Order COVID-19 Labs

ulp.crisphealth.org/web/guest/covid-19-lab-order

CRISP Unified Landing Page

HOME CALIPR CENSUS VIEW PATIENT SNAPSHOT ENS PROMPT HEALTH RECORDS EMERGENT IMAGING PDMP IMAGING-WORKLIST COVID-19 LAB ORDER NO PATIENT: COVID-19 LAB ORDER

User Guide HELP SHEENA PATEL (SIGN OUT)

## COVID-19 Lab Order

Guidance And Advisories

The lab order form will allow your patient to be tested for COVID-19 at select Vehicle Emissions Inspection Program (VEIP) sites throughout Maryland. COVID-19 testing at these VEIP sites will only be available to individuals who are symptomatic and at high risk for complications from the disease, as determined by their health care provider. Once this form is submitted, your patient will receive an email with a confirmation code. The code is required for scheduling the appointment at a VEIP site. Your patient will have access to view all information included in your form submission below. [Click here](#) for more information regarding test order prioritization and screening. Contact CRISP Support at 877-952-7477 if you have issues regarding this form.

Patient Information

\* First Name Middle Name \* Last Name  
Gilbert Grape

\* Date of Birth (Format MM/DD/YYYY) \* Gender  
01/01/1984 Male

\* Home Address 1 \* Phone Number \* Type  
4145 Earl C Adkins Dr 111-222-3334 Home

Home Address 2 Alternate Phone Number Type

## 5 Completing Lab Order

The Lab Order Form will pre-populate demographics in the fields provided. Please note, all fields are editable and required fields are marked with an asterisk. Complete the form and update any demographics as necessary.

- A** Be sure to enter and/or verify the patient's email address to ensure the order confirmation code can be sent directly to them
- B** Please note, the content within the order form will be viewable by the patient.

# How To Order COVID-19 Labs

The form contains the following fields and sections:

- Date of Birth (Format MM/DD/YYYY):** 01/01/1984
- Gender:** Male
- Home Address 1:** 4145 Earl C Adkins Dr
- Phone Number:** 111-222-3334
- Type:** Home
- Home Address 2:** (empty)
- Alternate Phone Number:** (empty)
- Type:** (empty)
- City:** River
- State:** WV
- Zip:** 26000
- Email:** (empty)
- Physician:**
  - Name:** (empty)
  - NPI:** (empty)
  - Phone Number:** (empty)
- Organization:**
  - Name:** Sinai Hospital of Baltimore
  - Fax Number:** (empty)
  - Address 1:** (empty)
  - Address 2:** (empty)
  - City:** (empty)
  - State:** (empty)
  - Zip:** (empty)
- Additional Information:**
  - Optional Note for Testing Facility:** Please document any special accommodations.

The **Submit** button is highlighted with an orange border and a '6' in a circle.

## 6 Submitting Lab Order

Click submit to place the lab order.

# How To Order COVID-19 Labs

7

Print

Order Confirmation

Order submitted successfully.  
Patient: Gilbert Grape  
Order Confirmation Code: Grape00424

Patient Instructions

Your patient will receive an email with their Order Confirmation Code (above) and a link to the self-scheduling site. We recommend reading the code to the patient to ensure they have it readily available. If the patient needs assistance to schedule their test, you may schedule for them by clicking Lab Scheduling Tool or they may call 866-984-4405.

Ordering Physician	Organization	Date Requested
d	LBH_SHB	2020-03-24

Patient Information

First Name Gilbert	Middle Name	Last Name Grape
Date of Birth (Format MM/DD/YYYY) 01/01/1984	Gender Male	
Home Address 1 4145 Earl C Adkins Dr	Phone Number 111-222-3334	Type Home

## 7 Confirmation

A confirmation page will appear with the patient's name and order confirmation code. The order confirmation code is required for your patient to schedule a testing at one of the designated testing sites, please share this information with your patient once the system generates the confirmation.

- A Share the confirmation code with your patient and tell them to expect an email.
- B We recommend printing the confirmation for your records.