



UNIVERSITY of MARYLAND UPPER CHESAPEAKE HEALTH

FACTS

University of Maryland Upper Chesapeake Health (UM UCH) is a community based, not-for-profit system located in Harford County, Maryland, and dedicated to maintaining and improving the health of the people in its communities through an integrated health delivery system that provides the highest quality of care to all. In late 2013, Upper Chesapeake Health formally merged into the University of Maryland Medical System in order to continue its commitment to the growing northeast Maryland area with expanded clinical services, programs and facilities, and physician recruitment.



MAJOR CENTERS AND SERVICES

UM Upper Chesapeake Health includes **two acute care, not-for-profit hospitals** — UM Upper Chesapeake Medical Center in Bel Air and UM Harford Memorial Hospital in Havre de Grace.

UM UCH operates The Upper Chesapeake Health Foundation, the Klein Ambulatory Care Center and two medical office buildings on the Bel Air campus. UM UCH also owns and operates the Senator Bob Hooper House and the newly built Patricia D. and M. Scot Kaufman Cancer Center.

The UM Upper Chesapeake **HealthLink community outreach program** provides health screenings, educational programs and support groups in the community.

OTHER SPECIALTIES AND SERVICES

- Anticoagulation Management
- Bariatric Surgery
- Behavioral Health
- Breast Center
- Cardiac Catheterization
- Diabetes and Endocrine Center
- Family Birthplace
- Imaging
- Infusion Services
- Intensive Care
- Oncology/Cancer Programs
- Orthopedics and Spine
- Pediatric Emergency Department
- Plastic and Reconstructive Surgery
- Primary Acute Stroke Centers
- Rehabilitation and Sports Medicine
- Sleep Disorders Center
- Wound Care Center



QUICK NUMBERS

- 277** Total Licensed Beds
- 17,203** Total Admissions
- 1,441** Births (UM UCMC)
- 71,130** Emergency Department Visits
- 246,573** Outpatient Visits
- 8,893** Same-Day Surgical Procedures
- 4,367** Inpatient Surgical Procedures

UM UPPER CHESAPEAKE HEALTH STAFF

- 3,321** Employees
- 630** Physicians in 83 Specialties
- 989** Volunteers Contributed 81,059 Hours of Service

THE UPPER CHESAPEAKE HEALTH FOUNDATION

\$2.06 Million All Giving Total FY 2016

UM UCH's **Vision 2020** plans shared with the community this year include establishing a new medical campus adjacent to Interstate 95 on the 97-acre site UM UCH owns at Bulle Rock. Scheduled to open in 2020, this campus will replace the aging UM HHM in downtown Havre de Grace. The goal is to improve the health of the population served by offering a regional behavioral health facility while also aligning acute care and emergency services with local and national health care trends.



EXCELLENCE, COMPASSION, INTEGRITY, RESPECT, RESPONSIBILITY, TRUST

AWARDS AND ACCREDITATIONS

- American Academy of Sleep Medicine Accreditation
- American Association of Critical-Care Nurses Silver-Level Beacon Award for Excellence
- American College of Radiology (Breast Imaging and Lung Cancer Screening)
- American College of Surgeons Accreditation for Bariatric Surgery
- American College of Surgeons Accreditation Commission on Cancer
- American Heart Association/American Stroke Association's Get with the Guidelines — Stroke Gold Plus — Quality Achievement Award
- Association of Community Cancer Centers (ACCC) Innovator Award
- Baby-Friendly Hospital Designation
- Breastfeeding-Friendly Workplace, Gold Level, from the District of Columbia Breastfeeding Coalition and Maryland Breastfeeding Coalition
- CEO Gold Cancer Standard Accreditation
- The Delmarva Foundation Excellence Award for Quality Improvement
- The Joint Commission, Top Performer on Key Quality Measures
- Maryland Institute for Emergency Medical Services Systems (MIEMSS) Primary Stroke Center
- Maryland Patient Safety Center Distinguished Achievement Award in Patient Safety Innovation
- National Accreditation Program for Breast Centers
- NCQA Diabetes Recognition from the National Committee for Quality Assurance
- Quality Respiratory Care Recognition (QRCR) from the American Association for Respiratory Care
- SAVI Center of Excellence Award

IN THE COMMUNITY

UM Upper Chesapeake HealthLink is a division of the Community Outreach Department.

More than 22,500 community-wide contacts each year through health screenings, health fairs, education lectures and flu vaccination clinics

1,421 children participated in health programs this year

HealthLink Physician Referral and Call Center receives nearly 4,500 calls per year

Wellness Centers

Medical Mobile Van

Reinvesting in the Community

Excess of revenues over expenses are dedicated to:

UM UCH charity care: \$5,733,000

Total community benefit: \$17,898,008

Purchasing new equipment

Expanding facilities and services to meet the community needs

Maintaining a strong and caring workforce

University of Maryland Upper Chesapeake Health | 520 Upper Chesapeake Drive, Bel Air, MD 21014



UM Upper Chesapeake Medical Center
 500 Upper Chesapeake Drive
 Bel Air, MD 21014
 443-643-1000

UM Harford Memorial Hospital
 501 South Union Avenue
 Havre de Grace, MD 21078
 443-843-5000

The Upper Chesapeake Health Foundation
 520 Upper Chesapeake Drive
 Bel Air, MD 21014
 443-643-3460

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