



UNIVERSITY of MARYLAND CHARLES REGIONAL MEDICAL CENTER

FACTS

One of the fastest growing counties in Maryland, Charles County is a charming community steeped in culture and history — and University of Maryland Charles Regional Medical Center (UM CRMC) is in the heart of it all. Generations of families have been born in this community hospital and continue to trust the staff with their health and safety. UM Charles Regional has provided excellence in acute health care and preventive services in Charles County and the surrounding communities for more than 75 years.



MAJOR CENTERS AND SERVICES

In collaboration with specialists from the University of Maryland R Adams Cowley Shock Trauma Center in Baltimore, UM CRMC introduced **University of Maryland eCare**. Through the UM eCare tele-ICU program, the onsite care team at UM CRMC works with experts from the University of Maryland Medical System to manage care for critically ill or injured patients. This program brings **24-hour instant access to intensivist doctors and certified critical care nurses** and continuous computer monitoring by the UM eCare command center staff to support bedside caregivers.

The **UM Charles Regional Medical Pavilion** opened in Spring 2017 offering outpatient services for rehabilitation, imaging, and primary care. Next year, the Pavilion will also be home to the new Julie and Bill Dotson Center for Breast Health, the first multidisciplinary breast health clinic in Charles County.

The **Center for Wound Healing** offers highly specialized treatments for chronic wounds, including negative-pressure wound therapy, bio-engineered tissue, biosynthetic dressings, growth factor therapies, and hyperbaric oxygen therapy.

A highly skilled team of surgeons provides the very best **surgical and post-surgical care**. The surgical services suite includes an endoscopy suite, four operating rooms, and two more rooms equipped for minor procedures.

The University of Maryland Community Medical Group has a **women's health and primary care** practice in La Plata and **surgical care** practices in La Plata and Waldorf.

UM Charles Regional is designated as a **Primary Stroke Center** by the Maryland Institute for Emergency Medical Services Systems.



QUICK NUMBERS

- 109** Licensed Beds
- 929** Employees
- 423** Medical Staff
- 6,541** Admissions
- 54,575** Emergency Department Visits
- 3,863** Outpatient Surgeries
- 1,507** Inpatient Surgeries
- 893** Births





MAJOR CENTERS AND SERVICES (cont.)

UM Charles Regional introduced the **Mobile Integrated Health (MIH) Care Team** in summer 2017, through a unique collaboration with Charles County Department of Emergency Medical Services and Charles County Department of Health. As a result of this team approach, MIH brings outreach services to those most in need of access to the right level of health care provider at the right time.

In partnership with Qler Solutions, UM Charles Regional began offering **tele-medicine services** in fall 2017, with board-certified psychiatrists providing behavioral health care 24 hours a day, 365 days a year to patients. In the hospital's Emergency Department, tele-medicine allows services expanded access to care, reduced wait time for specialist care, and accelerated treatment for patients.

UM Charles Regional also offers state-of-the-art care for patients admitted with serious infections through the **Infectious Disease Telemedicine program**. Utilizing infectious disease specialists at the University of Maryland Medical Center, work with experienced medical and surgical staff to provide expert consultation and highest quality of care.

The **Center for Diabetes Education** at UM Charles Regional Medical Center celebrated its second anniversary in fall 2018. Accredited by the American Association of Diabetes Educators, the center provides individual and group classes lead by a certified diabetes educator for adults with type 1, type 2, and gestational diabetes. Services include insulin instruction, blood sugar meter training, nutrition education and instruction, and injectable training.

COMMUNITY MILESTONES

UM Charles Regional is a founding member of Partnerships for a Healthier Charles County, which serves as a forum for collaboration and information sharing between county agencies and services.

UM CRMC completed a comprehensive Community Health Needs Assessment in June 2018. The assessment identified the top health needs of Charles County residents, and will serve as a benchmark for community health improvement initiatives over the next three years.

With a mission to enhance the Medical Center's resources so it may continue to provide excellent health care to the entire community, the Charles Regional Medical Center Foundation takes the lead in fundraising to help carry out the hospital's vision for

a stronger future. Through a strong tradition of special events and charitable gift planning, the Foundation is preparing UM Charles Regional to meet the health care needs of those who work and live in our community.

In 2019, UM CRMC will celebrate its 80th anniversary serving the Southern Maryland community. We are proud of our history.



AWARDS

- The **Mobile Integrated Healthcare (MIH) Program** received a 2018 **Governor's Customer Service Heroes Award** by Maryland Governor, Larry Hogan. The MIH program also received an **Executive Director's Award for Excellence in Emergency Medical Services (EMS)** and a **Maryland Institute Emergency Medical Services Systems award** as a result of their contribution to EMS.
- The **American Heart Association/American Stroke Association** awarded UM CRMC the **Get With The Guidelines®-Stroke Gold Plus Quality Achievement Award** for their commitment to ensuring stroke patients receive the most appropriate treatment according to nationally recognized guidelines. UM CRMC also received the Association's **Target: Stroke Honor Roll award** for meeting quality measures.
- UM CRMC received the **Workplace Excellence Seal of Approval, Health & Wellness Seal of Approval, and EcoLeadership awards** from the **Alliance for Workplace Excellence**. The EcoLeadership award recognizes those who demonstrate visionary leadership and an outstanding commitment to environmentally sustainable workplaces. Winners of the Workplace Excellence award show notable service to overall workplace quality. Health & Wellness award winners demonstrate standout service to employee health and wellness.
- The UM Charles Regional **Center for Wound Healing** received the **Robert A. Warriner III, M.D., Center of Excellence award** for the fourth consecutive year. To achieve this honor the Center received more than 92 percent patient satisfaction ratings and healing rates of at least 91 percent. The center also received the Center of Distinction award for the fifth successive year.